Resolution Links

Resolution links are helpful references that a user may use to be able to find resolutions for a certain ticket or task.

Types of Resolution links:

1. Help Manual Link - Repository for all available help manuals
2. Youtube Link - Link to the Youtube how to videos
3. SOP Link - Repository for all available SOP manuals
4. Training Manual Link - Repository for all available Training Manuals
5. Training Agenda Link - Repository for all available training agendas