## How to Install i21 Client Side Components

- 1. Download and install the i21 launcher using this link a. http://remote.summit-soft.com/installers/i21Launcher.9.2.2.exe
  - b. Click Next when i21 Launcher Setup screen opens then click on Install.

<b>B</b>	i21 Launcher Setup	×				
	Welcome to the i21 Launcher Setup Wizard	r er. ırd.				
	< Back Next > Cance					
	211 Laurahan Catura	X				
137	12 i Launcher Setup					
The Setup Wizard is ready t	to begin the i21 Launcher installation	2				
Click "Install" to begin the installation. If you want to review or change any of your installation settings, click "Back". Click "Cancel" to exit the wizard.						
Auvanced Installer	< Back 👰 Install Cance	el				

- c. Click on Finish.
- d. Files will be installed in your C:\i21Launcher path of your local machine.
  2. Open i21 > Tank Management > Consumption Sites
- - a. Add Call Entry record and Select Print

b.	b. Upon Prompting check the Remember my choice and click Open is	21 Launcher	_
	Open i21Launcher?	×	:
	Remember my choice for i21Launcher links		
	Open i21Launcher	Don't open	
c.	2.		

- 1. Download the i21 launcher using this link
- 2. http://www.i21server2.com/i21/installers/i21Launcher.9.2.2.exe

۱.	Click Next when i21 Laund	icher Setup screen opens then click on Ins	tall
	<b>B</b>	i21 Launcher Setup	×
		Welcome to the i21 Launcher Setup Wizard	
		< Back Next > Cancel	]
	<b>ë</b>	i21 Launcher Setup	×
	Ready to Install		
	The Setup Wizard is ready to l	begin the i21 Launcher installation	31
	Click "Install" to begin the inst installation settings, click "Bad	tallation. If you want to review or change any of your ck <sup>*</sup> . Click "Cancel" to exit the wizard.	
	Advanced Installer		
	Advanced Installer	< Back	

- b. Click on Finish.
  c. Files will be installed in your C:\i21Launcher path of your local machine. This PC > Local Disk (C;) > i21Launcher >

	^	Name	Date modified	Туре	Size
		퉬 Reports	4/28/2015 2:17 PM	File folder	
		🗟 acint.dli	10/8/2014 12:28 AM	Application extens	96 KB
		🚳 acme.dll	10/8/2014 12:28 AM	Application extens	208 KB
		🗟 acme2.dll	10/8/2014 12:28 AM	Application extens	70 KB
		🛃 acumsi	10/8/2014 12:28 AM	BMP File	103 KB
		🔠 acuthin - Shortcut	4/21/2015 2:37 PM	Shortcut	1 KB
		🗟 acuthin.dll	10/8/2014 12:28 AM	Application extens	444 KB
		💾 acuthin	10/8/2014 12:28 AM	Application	395 KB
		🔁 acuthin	10/7/2014 11:20 PM	ICO File	25 KB
		🛋 acuthinsplash	6/30/2012 4:41 AM	BMP File	123 KB
		🚳 ajpg32.dll	10/8/2014 12:28 AM	Application extens	280 KB
		🗟 atermmgr.dll	10/8/2014 12:28 AM	Application extens	767 KB
		🚳 cblacme.dll	10/8/2014 12:28 AM	Application extens	11 KB
tions		deployment.properties	1/9/2014 5:20 PM	PROPERTIES File	1 KB
		💷 i21Launcher	4/9/2015 2:43 PM	Application	16 KB
		@ irely	6/30/2012 3:40 AM	ICO File	265 KB
		🚳 wcvt32.dll	10/8/2014 12:28 AM	Application extens	67 KB
		🚳 zlib.dll	10/8/2014 12:28 AM	Application extens	62 KB

¥

- Login to the Software via Chrome

   Replace <YourlP> below with your iRely Server IP address
   Live http://<YourlP>/iRelyi21Live/i21/
   Test Environment http://<YourlP>/iRelyi21TE/i21/

   Optional Create Application Shortcut for your Desktop

Interview       Interview       Interview       Interview         New window       New window       New window       New window         Bookmarks       Recent Tabs       Edit       Cut       Cut         Edit       Cut       Cut       Cut       Cut       Cut         Save page as       Find       Print       Interview       Print         Zoom       -       100%       History       Downloads         Settings       About Google Chrome       Help       Help         te application shortcuts       More tools       Exit       Interview         source       Ctrl+Shift+Del       Settings       About Google Chrome         Help       Fride       Interview       Interview       Interview         source       Ctrl+Shift+Del       Settings       Settings       Interview         source       Ctrl+Shift+J       Settings       Settings       Interview         splication shortcuts       *       *       Settings       Interview         itation shortcuts in the following places:       sktop       Sktop       Interview       Interview         itation shortcuts in the following places:       Create       Cancel       Cancel       Cancel<	I GUINN	orld Systems 💟 Yahoo	Yahoo Mail	Netwo	New tab		)	Ctrle
New incognito window Bookmarks Recent Tabs Edit Cut Cu Save page as Find Print Zoom - 100% History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding • rssource Ctrl+U eloper tools Ctrl+Shift+J ect devices pplication shortcuts in the following places: sktop art menu the Taskbar Create Cancel		- Alloo			New window	w		Ctrl+
Bookmarks Recent Tabs Edit Cut Cu Save page as Find Print Zoom - 100% History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del dding * rssource Ctrl+U eloper tools Ctrl+Shift+J ect devices plication shortcuts i Rely i21 ital manager Create Cancel					New incom	nito windo	w Ctrl+	Shift+
Recent Tabs Edit Cut Cu Save page as Find Print Zoom - 100% History Downloads Settings About Google Chrome Help te application shortcuts Nore tools Exit Exit Exit Sorip Curl-Shift+Del oding Curl-Shift+1 Script console Ctrl+Shift+1 set devices Ctrl+Shift+1 set devices Ctrl+Shift+1 script console Ctrl+Shift+1 set devices Ctrl+Shift+1 script console Ctrl+					Bookmarks			
Edit Cut Cat   Save page as Find   Print Print   Zoom -   Istory Downloads   Settings About Google Chrome   Help Help   te application shortcuts   More tools Exit   to analoge Chrome Christing Chr					Recent Tabs	5		
Save page as Find Print Zoom - 100% History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding * r source Ctrl+U eloper tools Ctrl+Shift+I Script console Ctrl+Shift+I ect devices pplication shortcuts iRely i21 ication shortcuts in the following places: sktop rt menu to Taskbar Create Cancel					Edit	Cut	Сору	Pa
Find Find Print Zoom - 100% History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding + r source Ctrl+U eloper tools Ctrl+Shift+I script console Ctrl+Shift+I script console Ctrl+Shift+I script console Ctrl+Shift+I script console Ctrl+Shift+I irRely i21 irRely i21 irreate Cancel					Save page a	15		Ctrl+
Print Zoom - 100% History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding Ctrl+U eloper tools Ctrl+Shift+I script console Ctrl+Shift+I script console Ctrl+Shift+I ect devices pplication shortcuts i Rely i21 iteation shortcuts in the following places: sktop mt menu tho Taskbar Create Cancel					Find			Ctrl+
Zoom - 100% History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del ading * r source Ctrl+U eloper tools Ctrl+Shift+I Script console Ctrl+Shift+J ect devices pplication shortcuts i iRely i21 lication shortcuts in the following places: sktop art menu tho Taskbar Create Cancel					Print			Ctrl+
History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding					Zoom	- 10	00% +	
History Downloads Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding * r source Ctrl+U eloper tools Ctrl+Shift+I Script console Ctrl+Shift+J ect devices pplication shortcuts iRely i21 ication shortcuts in the following places: sktop art menu n to Taskbar Create Cancel					LUCA	1		
Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding r source Ctrl+U eloper tools Ctrl+Shift+I Script console Ctrl+Shift+J ect devices polication shortcuts iRely i21 ication shortcuts in the following places: sktop art menu to Taskbar Create Cancel					History			Ctrl+
Settings About Google Chrome Help te application shortcuts manager Shift+Esc r browsing data Ctrl+Shift+Del oding Ctrl+U eloper tools Ctrl+Shift+I Script console Ctrl+Shift+J ect devices pplication shortcuts tication shortcuts in the following places: sktop art menu to Taskbar Create Cancel					c			Cur
About Google Chrome Help te application shortcuts More tools manager Shift+Esc r browsing data Ctrl+Shift+Del oding r source Ctrl+U eloper tools Ctrl+Shift+I script console Ctrl+Shift+J ect devices pplication shortcuts i Rely i21 lication shortcuts in the following places: sktop art menu to Taskbar Create Cancel					Settings	ala Charac		
te application shortcuts   manager   Shift+Esc   r browsing data   Ctrl+Shift+Del   oding   r source   Ctrl+Shift+I   Script console   Ctrl+Shift+J   ect devices					Help	gie Chrom	e	
Insions Exit   Exit   Imanager Shift+Esc   r browsing data Ctrl+Shift+Del   oding Imanager   r browsing data Ctrl+Shift+Del   oding Imanager   r source Ctrl+U   eloper tools Ctrl+Shift+I   Script console Ctrl+Shift+J   ect devices Image: Shift+Esc   oplication shortcuts   irely i21   It menu   it o Taskbar   Create   Cancel					nep			
Insions Exit Insions Exit Ex		Create application short	cuts		More tools			
manager Shift+Esc   r browsing data Ctrl+Shift+Del   oding     v source Ctrl+U   eloper tools Ctrl+Shift+I   Script console Ctrl+Shift+J   ect devices     oplication shortcuts    iRely i21   it menu it to Taskbar   Create Cancel		Extensions			Exit		Ctrl+	Shift+
rorowsing data Ctrl+Shift+Dei   pding *   v source Ctrl+U   eloper tools Ctrl+Shift+I   Script console Ctrl+Shift+J   ect devices *   oplication shortcuts   iRely i21   tication shortcuts in the following places:   sktop   art menu   to Taskbar   Create   Cancel		Task manager	Shift+E	:SC				
ading   a source   c trl+U   eloper tools   c trl+Shift+I   Script console   c trl+Shift+J   ect devices		Clear prowsing data	Ctri+Snift+L					
v source Ctrl+U   eloper tools Ctrl+Shift+I   Script console Ctrl+Shift+J   ect devices      oplication shortcuts   iRely i21   Itication shortcuts in the following places: sktop art menu to Taskbar   Create Cancel	ot	Encoding		- •				
eloper tools Ctrl+Shift+I   Script console Ctrl+Shift+J   ect devices    application shortcuts   iRely i21   lication shortcuts in the following places:   sktop   art menu   n to Taskbar   Create   Cancel	40	View source	Ctrl-	U				
cript console Ctrl+Shift+J ect devices X pplication shortcuts X iRely i21 lication shortcuts in the following places: sktop art menu n to Taskbar Create Cancel		Developer tools	Ctrl+Shift	+1				
pplication shortcuts   iRely i21   lication shortcuts in the following places: sktop art menu to Taskbar Create Cancel		JavaScript console	Ctrl+Shift	+J				
iRely i21   Ilication shortcuts in the following places: sktop art menu to Taskbar   Create   Cancel	_	Inspect devices						
iRely i21 lication shortcuts in the following places: sktop art menu n to Taskbar Create Cancel	6				×			
iRely i21 lication shortcuts in the following places: sktop art menu n to Taskbar Create Cancel	Cre	ate application short	cuts					
iRely i21 lication shortcuts in the following places: sktop art menu n to Taskbar Create Cancel		_						
lication shortcuts in the following places: sktop art menu n to Taskbar Create Cancel		iRely i21						
lication shortcuts in the following places: sktop art menu n to Taskbar Create Cancel								
lication shortcuts in the following places: sktop art menu n to Taskbar <b>Create</b> Cancel	Cre	ate application short	cuts			×	×	×
op menu • Taskbar Create Can								
art menu n to Taskbar Create Cancel		ate application shortcuts in	the following place					
n to Taskbar Create Cancel	re	ate application shortcuts in	n the following place:					
Create Cancel	re	ate application shortcuts in	n the following place:					
Create Cancel	Cre	ate application shortcuts ir Desktop Start menu	n the following place:	:				
Create Cancel	Cre	ate application shortcuts ir Desktop Start menu Pin to Taskbar	n the following place:					
	Cre	ate application shortcuts in Desktop Start menu Pin to Taskbar	n the following place:					
	Cre	ate application shortcuts ir Desktop Start menu Pin to Taskbar	n the following place:	: Cancel	]			

- 1. Check Chrome NPAPI plugin Enabled a. Check Version

			* =
New tab			Ctrl+T
New windo	w		Ctrl+N
New incogr	ito windo	w Ctrl+S	Shift+N
Bookmarks			
Recent Tab:	5		Þ
Edit	Cut	Сору	Paste
Save page a	is		Ctrl+S
Find			Ctrl+F
Print			Ctrl+P
Zoom	- 1	00% +	20
History			Ctrl+H
Downloads			Ctrl+J
Settings			
About Goog	gle Chrom	e	
Help	15		Þ
More tools			Þ
Exit		Ctrl+S	Shift+Q

## About

i.



Your changes will take effect the next time you relaunch Google Chrome.

	2 Tour changes will are cheer the next time you relation obogie on other
	Relaunch Now
	i.
2.	Install Java 7.71
	<ul> <li>a. Uninstall any other version of Java as needed.</li> <li>b. http://www.i21server2.com/i21/installers/client/ire-7u71-windows-i586.exe</li> </ul>
	c. Click Next Through to Finish
3.	Install Acu 9.2.2
	a. Not required if user already has access to Origin Menus.
	<ul> <li>http://www.l21server2.com/l21/installers/acu922_install.exe</li> <li>Click Newt Through to Enisth</li> </ul>
4.	Install 12 Client Gatway
	a. http://i21server.com/Downloads/i21/WinClientGateWay/1510/i21WinClientGateWay.9.2.2.exe
5.	Login to the Software via Chrome
	a. Replace yourip below with your iRely Server IP address
	c. Test Envrionment - http://yourip/iRelvi21TE/SystemManager/app.html
6.	Allow Java Plugin to Run in Chrome
	a. Click Blocked icon in the Address Bar to allow
	R 🔍 👷 🚍 🛛
	Plug-ins were blocked on this page.
	b. Click the Option to Always Allow Division
	्रि 🔍
	WThe following plug-ins were blocked on this page: Learn more
	lava(TM)
	Always allow plug-ins on 192.168.10.10
	Continue blocking plug-ins
	Run all plug-ins this time
	Manage plug-in blocking Done
	d.
	e. Always Answer Later to Java Version Update
	i. Java 8 is not supported.



7. Log out of the Software and Login to Accept i21 Launcher Application Prompts

f.

		Name:	i21 Origin Launc	her	
	6			iici	
l	E	Publisher:	iRely LLC		
		Location:	http://192.168.10.10		
This ap informa	plication will run ation at risk. Ru	n with unrestri n this applicati	cted access which may put ion only if you trust the loca	your computer and ation and publisher	d personal above.
V Do i	not show this a	gain for apps f	from the publisher and locat	tion above	
1	More Informa	ition		Run	Cancel
i. Che ii. And	ck Do Not Sho click Run	ow this again t	to avoid future prompts		•
Security V	Varning				
<b>^</b>	Allow acc	ess to the	following applicat	tion from thi	is web site?
1	Allow acco Web Site:	ess to the http://192.16	following applicat	tion from thi	is web site?
1	Allow acco Web Site: Application: Publisher:	ess to the http://192.16 i21 Origin La iRely LLC	following applicat 58.10.10 nuncher	tion from thi	is web site?
<b>A</b>	Allow acco Web Site: Application: Publisher: This web site Allow access intended to r	ess to the http://192.16 i21 Origin La iRely LLC is requestin only if you t un on this si	following applicat 58.10.10 nuncher g access and control of trust the web site and kr te.	tion from thi the Java applica now that the app	is web site? tion shown abou
	Allow acco Web Site: Application: Publisher: This web site Allow access intended to r not show thi	ess to the http://192.16 i21 Origin La iRely LLC is requestin only if you t un on this si is again for t	following applicat 58.10.10 nuncher g access and control of trust the web site and kr te. his app and web site.	tion from thi the Java applica now that the app	is web site? tion shown abou plication is Do Not Allow

8. Optional - Create Application Shortcut for your Desktop

Trar				A 1	
Trar				*	0
	nsworld Systems 🔰 Yahoo 🝸 Yahoo Mail 🗋 Netwo	New tab			Ctrl+T
		New window			Ctrl+N
		New incognit	o windov	w Ctrl+S	Shift+N
		Bookmarks			•
		Recent Tabs			•
		Edit	Cut	Сору	Paste
		Save page as			Ctrl+S
		Find			Ctrl+F
		Print			Ctrl+P
		Zoom	- 10	• %00	20
		History			Ctrl+H
		Downloads			Ctrl+J
		6 m			
		Settings About Google	- Chrome	_	
		Help	e chrome	e	•
	Contra and limiting short set.	Marataak			
	Create application snortcuts	More tools			
	Extensions	Exit		Ctrl+S	Shift+Q
	Task manager Shift+Esc				
ant					
you	Encoding •				
040	View source Ctrl+U				
	Developer tools Ctrl+Shift+1				
	Inspect devices				
	Inspect devices				
			×		
V	Create application shortcuts				
V	create application shortcuts				
V	create application shortcuts				
V					
V	iRely i21				
v د	iRely i21				
v د	iRely i21				
v C	Create application shortcuts	laces:			
N L	Create application shortcuts iRely i21 Create application shortcuts in the following p Desktop	laces:			
v C	Create application shortcuts iRely i21 Create application shortcuts in the following pl Desktop Start menu	laces:			
v C	Create application shortcuts Create application shortcuts in the following pl Desktop Start menu Pin to Taskbar	laces:			
ν C	Create application shortcuts Create application shortcuts in the following pl Desktop Start menu Pin to Taskbar	laces:	inner (		
ν C	Create application shortcuts Create application shortcuts in the following pl Desktop Start menu Pin to Taskbar	laces:			
	Create application shortcuts iRely i21 Create application shortcuts in the following pl Desktop Start menu Pin to Taskbar Create	laces: Cancel	intervel and intervel		

After installing the i21launcher, run i21 and do any of following to clear the cache:

Press F12 and on the status bar, click on refresh button and select Empty Cache and Hard Reload.



• Or press CTRL+ Shift + DEL key to show the Clear browsing data screen and click on Cached image and files. Click Clear Data.

Clea	r browsing data			×
	Basic	Advan	iced	
Time	erange All time 👻			*
	Browsing history 5,255 items (and more on synced devices)			
	Download history 79 items			
	Cookies and other site data From 621 sites			
	Cached images and files 166 MB			
	Passwords 268 passwords (synced)			
	Autofill form data			•
		CANCEL	CLEAR DATA	

Log back into i21.