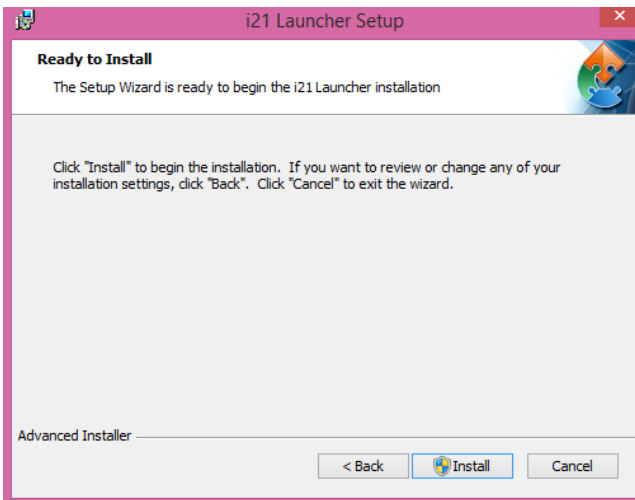
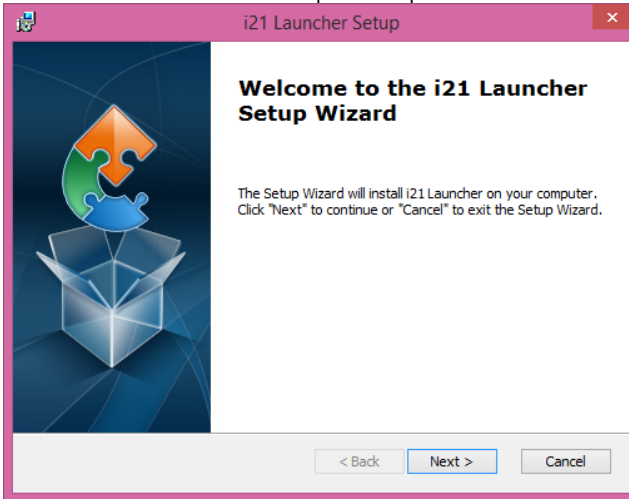
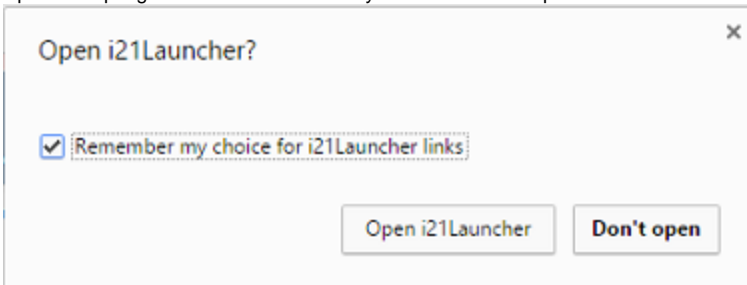


# How to Install i21 Client Side Components

1. Download and install the i21 launcher using this link
  - a. <http://remote.summit-soft.com/installers/i21Launcher.9.2.2.exe>
  - b. Click **Next** when i21 Launcher Setup screen opens then click on **Install**.

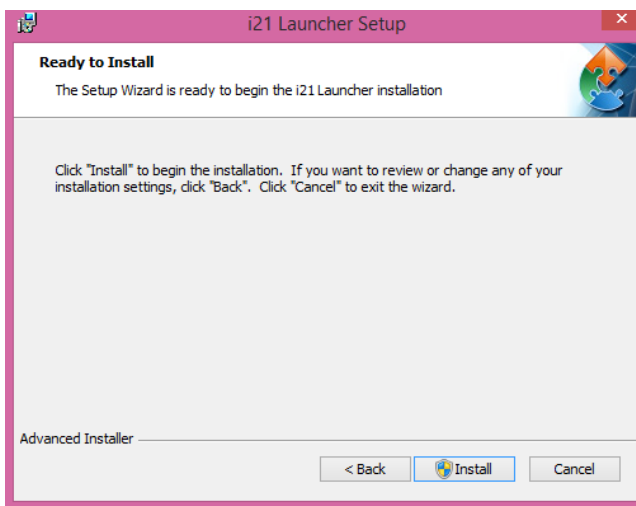
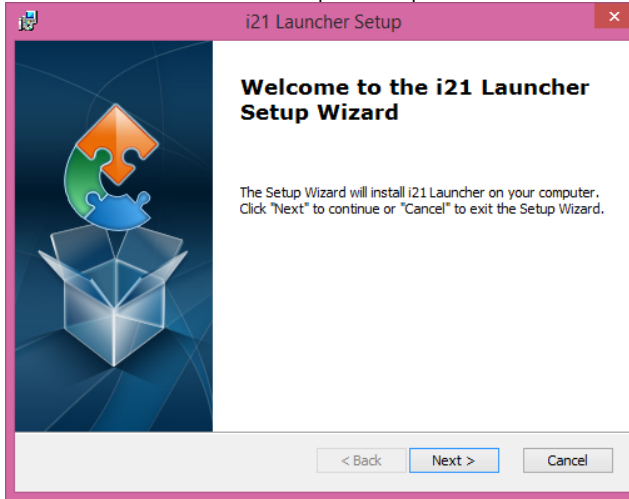


- c. Click on **Finish**.
  - d. Files will be installed in your C:\i21Launcher path of your local machine.
2. Open i21 > Tank Management > Consumption Sites
  - a. Add Call Entry record and Select Print
  - b. Upon Prompting check the Remember my choice and click Open i21 Launcher

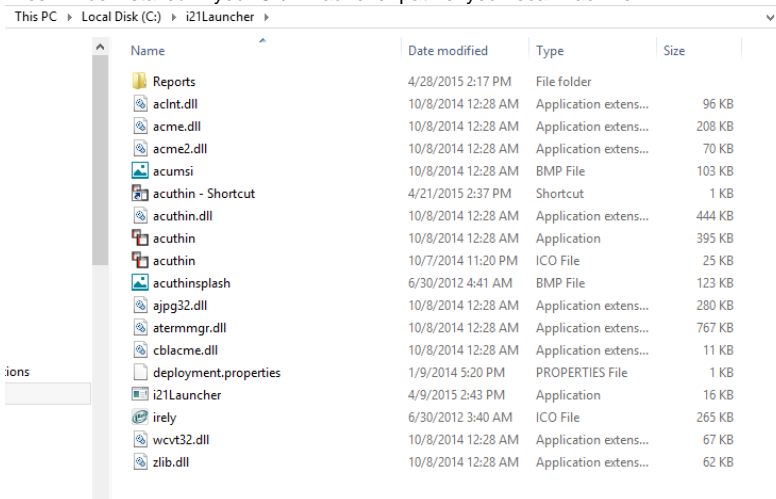


- c.
1. Download the i21 launcher using this link
2. <http://www.i21server2.com/i21/installers/i21Launcher.9.2.2.exe>

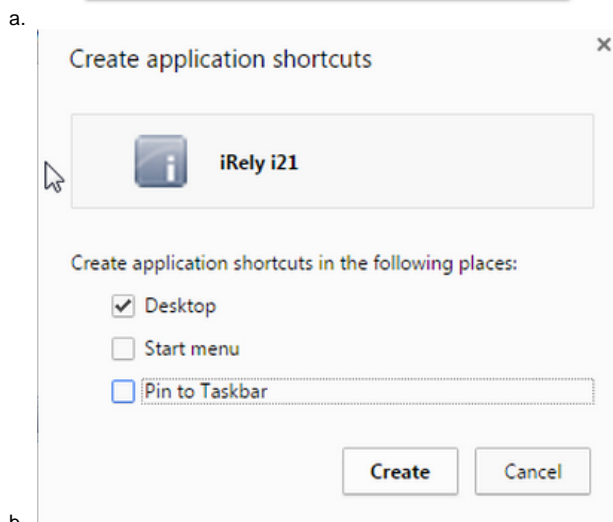
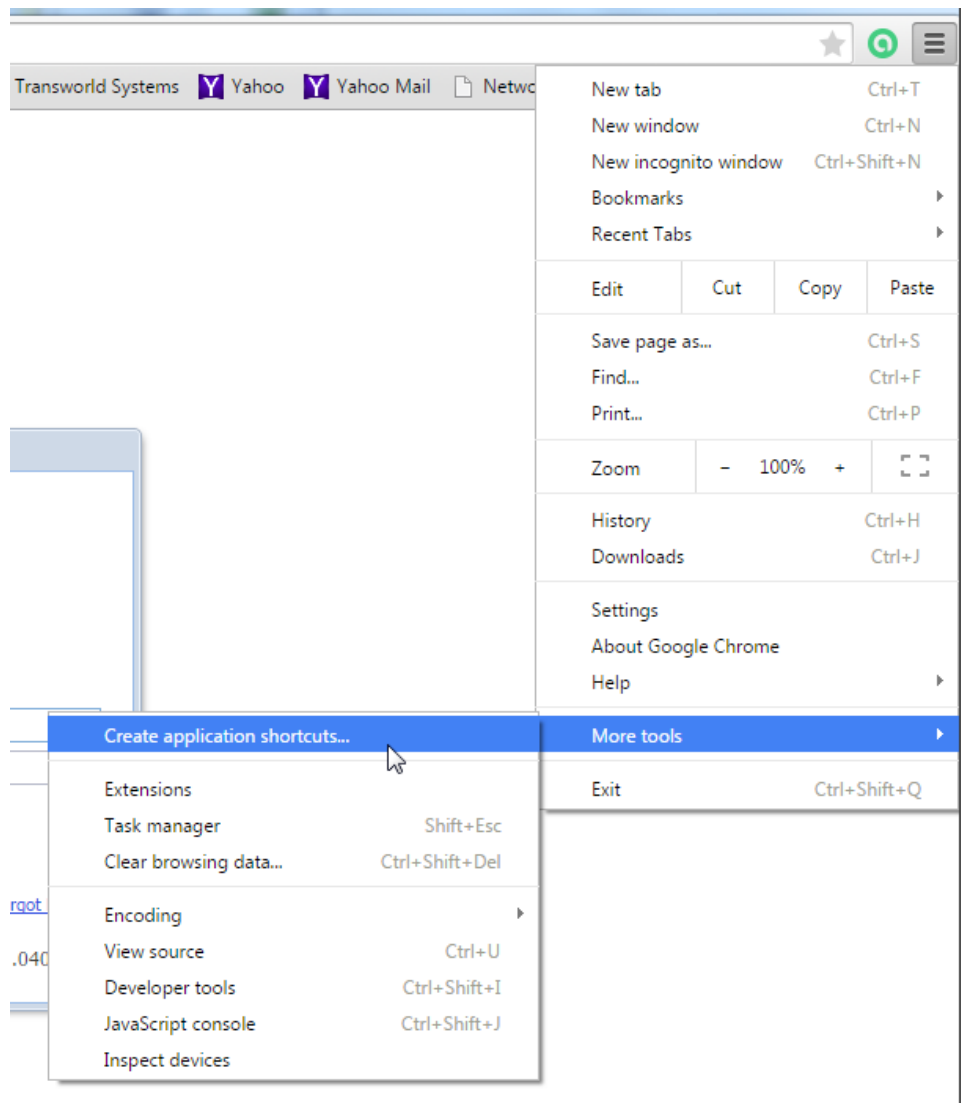
- a. Click **Next** when i21 Launcher Setup screen opens then click on **Install**.



- b. Click on **Finish**.  
c. Files will be installed in your C:\i21Launcher path of your local machine.

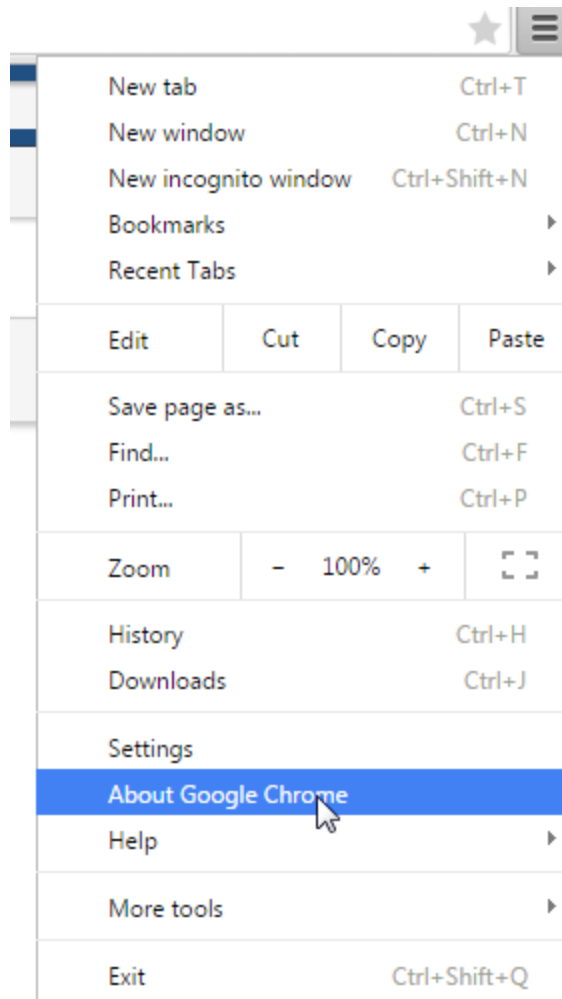


3. Login to the Software via Chrome  
a. Replace **<YourIP>** below with your iRely Server IP address  
b. Live - <http://<YourIP>/iRely21Live/i21/>  
c. Test Environment - <http://<YourIP>/iRely21TE/i21/>  
4. Optional - Create Application Shortcut for your Desktop



5. Optional for Tank Management - Direct Printing for Call Entries  
 a. <http://www.i21server2.com/i21/installers/i21DirectPrinting15.2.0.0.exe>

1. Check Chrome NPAPI plugin Enabled  
 a. Check Version



i.

## About



Google Chrome

A web browser built for speed, simplicity, and security

Get help with using Chrome

Report an issue

Version 42.0.2311.90 m



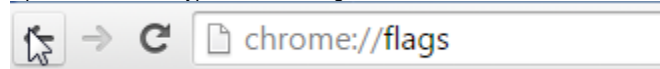
Google Chrome is up to date.

ii.

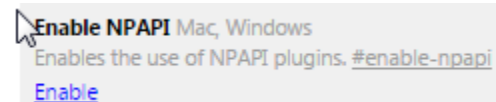
b. Upgrade to Version 42+

c. Enable NPAPI

i. Open browser and type: `chrome://flags` in url

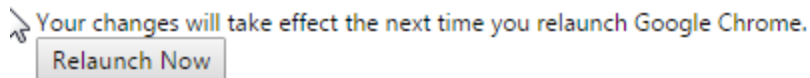


ii.

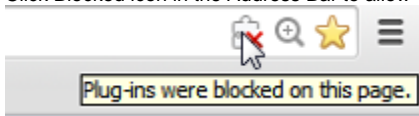


iii.

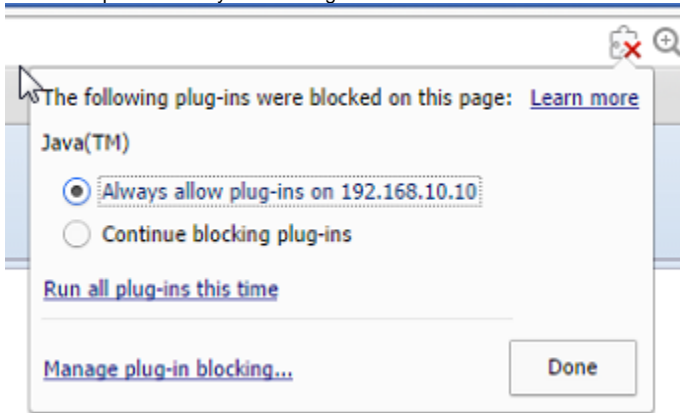
d. Close and Reopen Chrome or click Relaunch Now Button



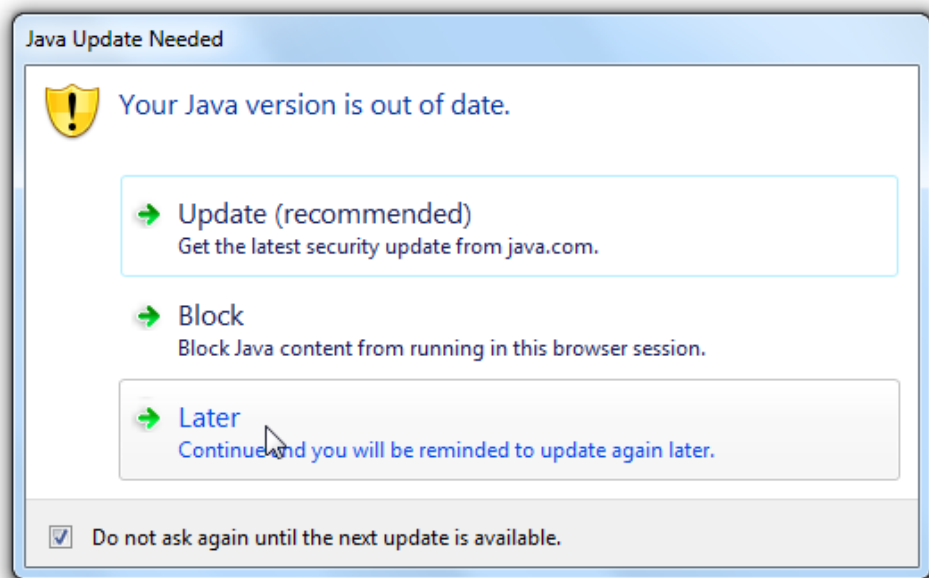
- i.
2. Install Java 7.71
  - a. Uninstall any other version of Java as needed.
  - b. <http://www.i21server2.com/i21/installers/client/jre-7u71-windows-i586.exe>
  - c. Click Next Through to Finish
3. Install Acu 9.2.2
  - a. Not required if user already has access to Origin Menus.
  - b. [http://www.i21server2.com/i21/installers/acu922\\_install.exe](http://www.i21server2.com/i21/installers/acu922_install.exe)
  - c. Click Next Through to Finish
4. Install i21 Client Gateway
  - a. <http://i21server.com/Downloads/i21/WinClientGateWay/1510/i21WinClientGateWay.9.2.2.exe>
5. Login to the Software via Chrome
  - a. Replace **yourip** below with your iRely Server IP address
  - b. Live - <http://yourip/iRelyi21Live/SystemManager/app.html>
  - c. Test Environment - <http://yourip/iRelyi21TE/SystemManager/app.html>
6. Allow Java Plugin to Run in Chrome
  - a. Click Blocked icon in the Address Bar to allow



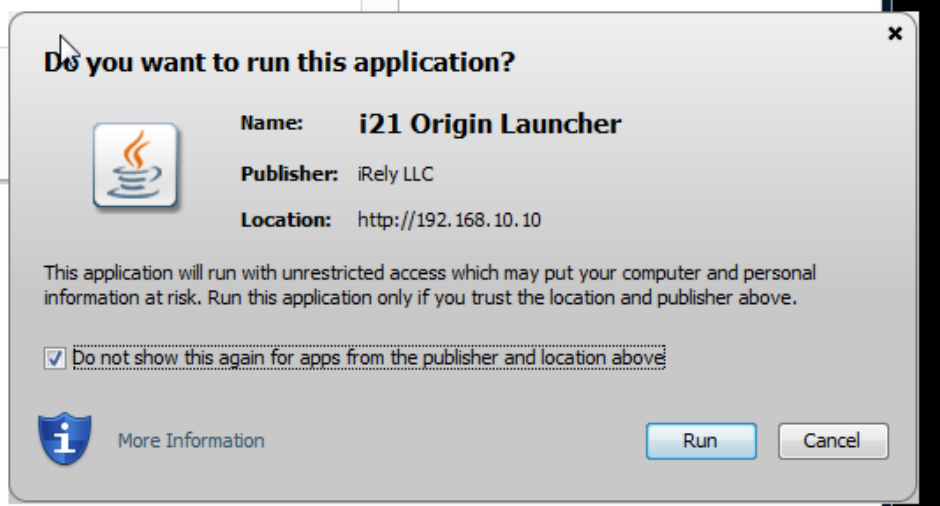
- b.
- c. Click the Option to Always Allow Plugins



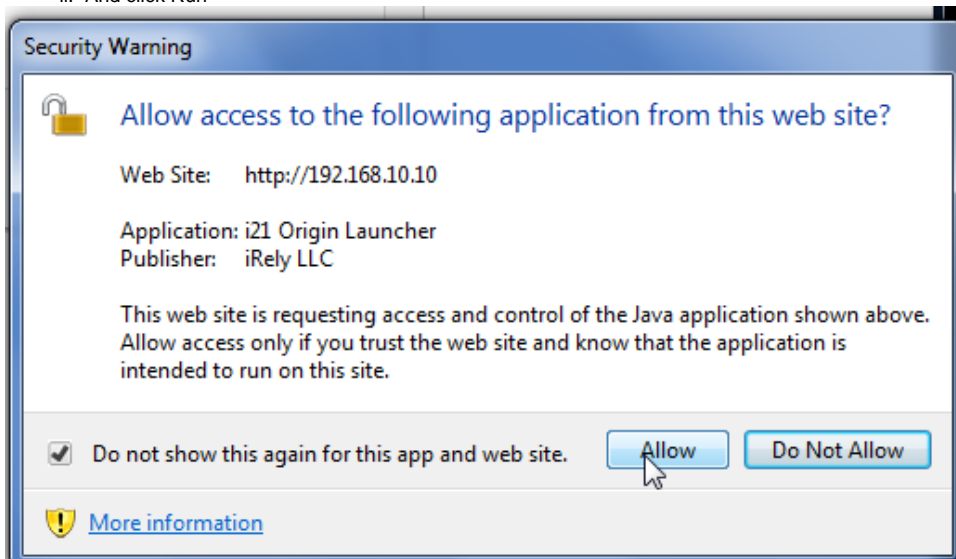
- d.
- e. Always Answer Later to Java Version Update
  - i. Java 8 is not supported.



- f.
7. Log out of the Software and Login to Accept i21 Launcher Application Prompts

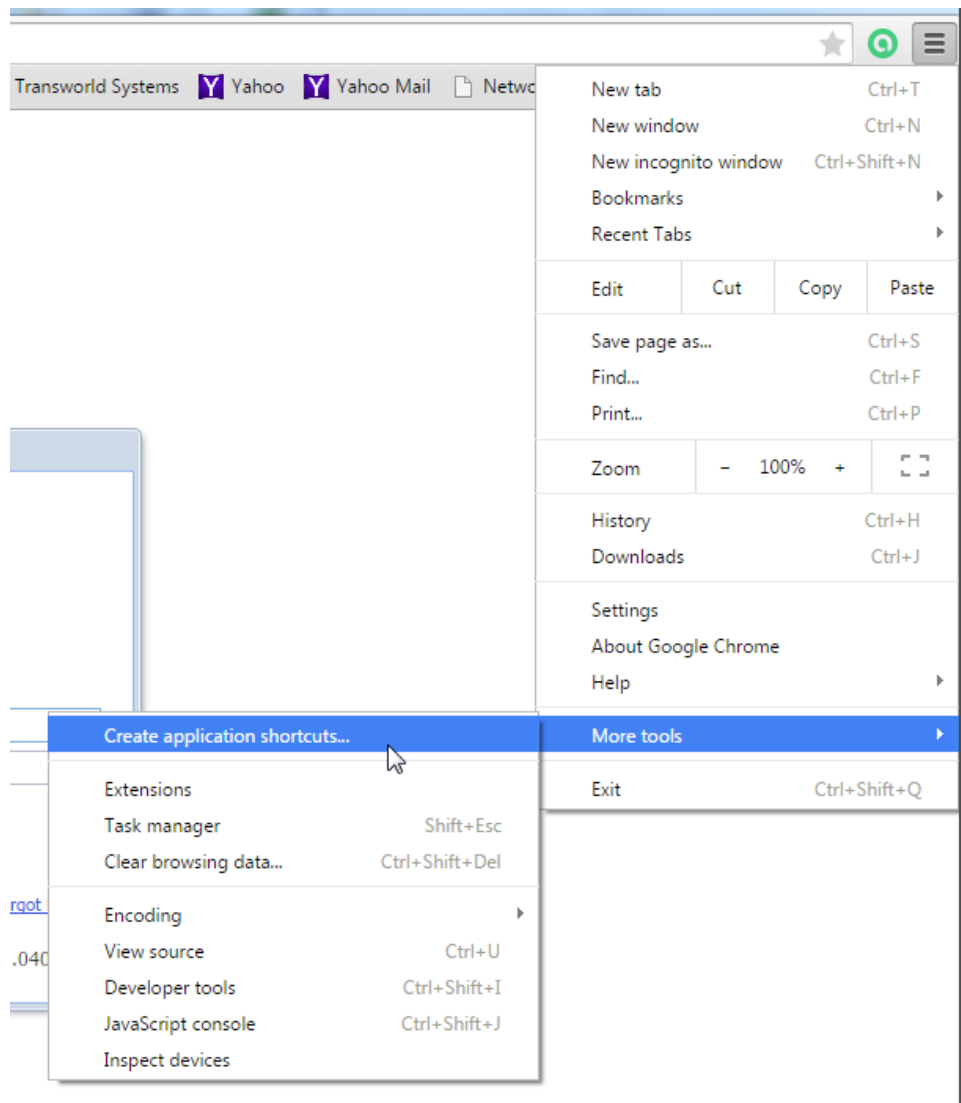


- a.
- i. Check Do Not Show this again to avoid future prompts
  - ii. And click Run

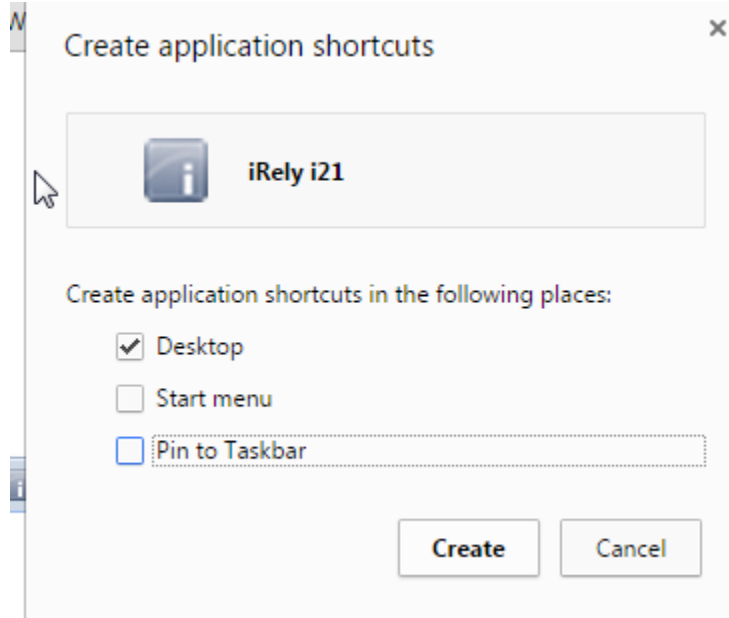


- b.
- i. Check Box Do not Show this again for this app and website.
  - ii. Click Allow

8. Optional - Create Application Shortcut for your Desktop




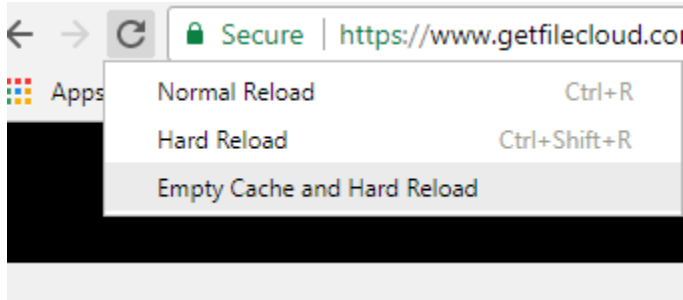
a.



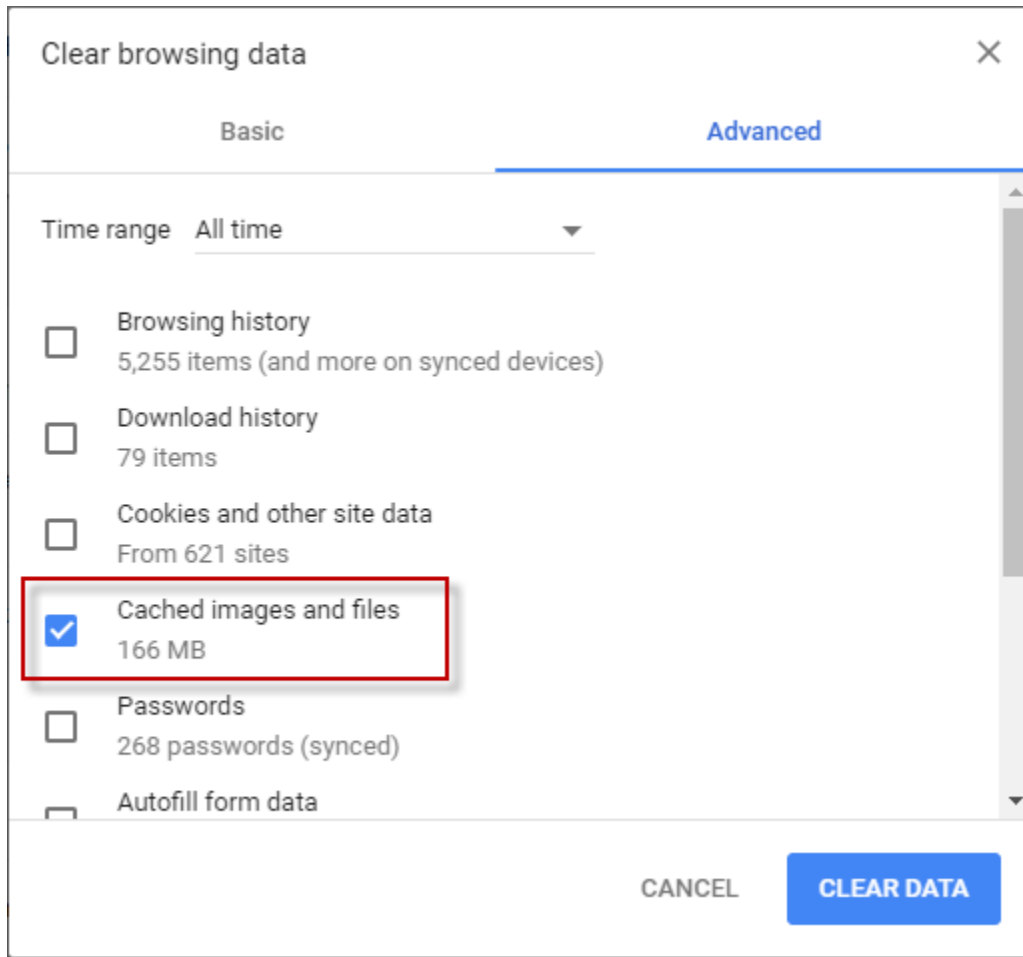
b.

After installing the i21launcher, run i21 and do any of following to clear the cache:

- Press **F12** and on the status bar, click on  refresh button and select **Empty Cache and Hard Reload**.



- Or press **CTRL+ Shift + DEL** key to show the Clear browsing data screen and click on **Cached image and files**. Click **Clear Data**.



Log back into i21.