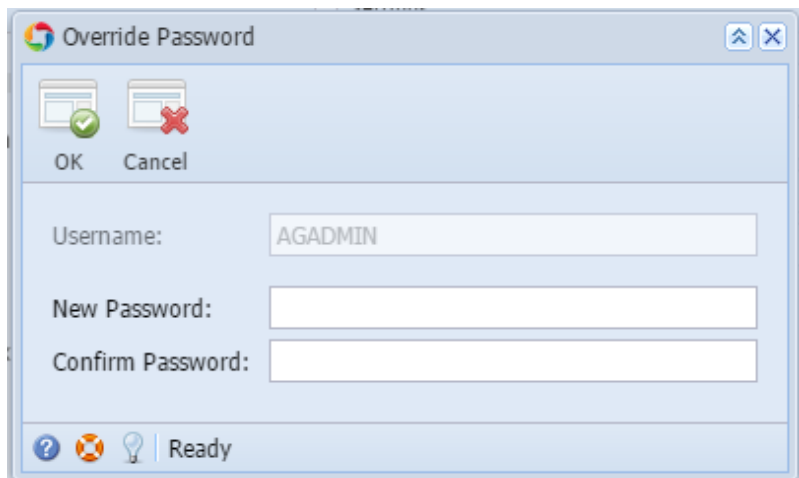



# How to Override a User's Password

 This feature is no longer applicable on i21 version **15.4** and higher

You can change or override the user's password through **Users screen**.



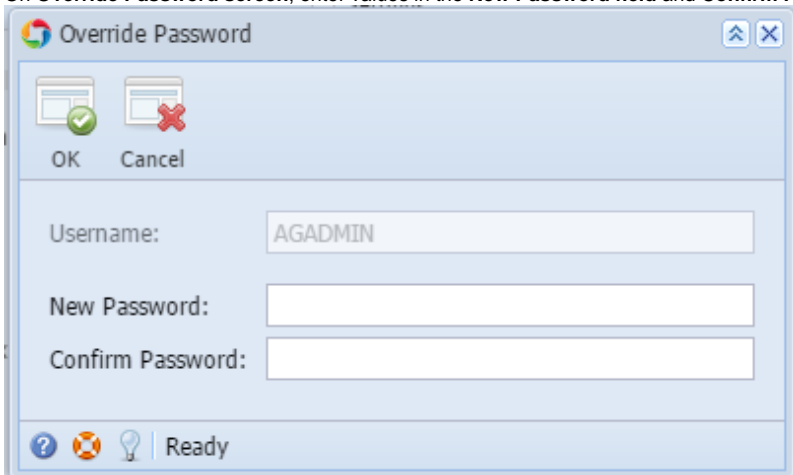
 Only Admin User can change the password of any user while non-admin users can only reset their own password through the Menu header options

Here is how to change User's Password:

1. Log in as **Admin user**
2. On user's menu panel, go to **System Manager** folder then click **Users**
3. Open one user
4. On Users screen click **Override Password**



5. On **Override Password** screen, enter values in the **New Password** field and **Confirm Password** field

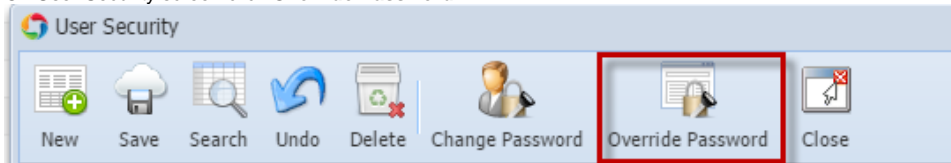


6. Click **OK** button.

Here is how to change User's Password:

1. Log in as **Admin user**
2. On user's menu panel, go to **System Manager** folder then click **User Security**

3. Open one user
4. On User Security screen click **Override Password**



5. On **Override Password** screen, enter values in the **New Password** field and **Confirm Password** field

A screenshot of the 'Override Password' dialog box. It has a title bar with a maximize and close button. Below the title bar are 'OK' and 'Cancel' buttons. The main area contains three input fields: 'Username:' with the text 'AGADMIN', 'New Password:', and 'Confirm Password:'. At the bottom, there is a status bar with icons for help, error, and a lightbulb, followed by the text 'Ready'.

6. Click **OK** button.