

Upgrade Type

To setup **Upgrade Type**:

1. Go to Help Desk > Tickets
2. Open a ticket > Go to Upgrade Details tab
3. Click Type drill down under Upgrade Details tab
4. Go to available row in a grid, select input Type and Description. Type must be unique > Save

Upgrade Type

Save Undo Close

+ Insert X Remove Export View Filter (F3)

Type*	Description
☐ Conversion	Conversion
☐ Upgrade	Upgrade
☐	

? ? 4.75s | Ready

Refresh