

# How to Transfer Volume between Customers

Pre-requisite:

- Create Volumes: [Adjustment Volume](#) or [Collect Volume](#)

Steps:

1. From the menu screen, go to Patronage > Volume Details. Volume screen will show.
2. Select a volume record to transfer from the Volume Details grid.
3. Click Transfer from the toolbar. Transfer Instrument screen will show
4. Enter details to required fields:
  - a. Transfer Type – Transfer Volume between Customers
  - b. Transfer Date – defaulted to date today
  - c. Transfer No – created on Save
  - d. Description
  - e. Grid Details:
    - i. Transferor – source customer of the volume to be transferred
    - ii. Fiscal Year – fiscal year of the source volume
    - iii. Category – patronage category of the source volume
    - iv. Qty Available – Volume quantity available for transfer
    - v. Transferee – target customer of the volume to be transferred
    - vi. Transfer % – quantity to transfer in percentage
    - vii. Qty Transferred – Qty Available x Transfer %
5. Click Save. Check Volume Details screen to check volume changes.

Important Note:

- Deleting the Transfer Instrument record will reverse the changes between customer volumes.