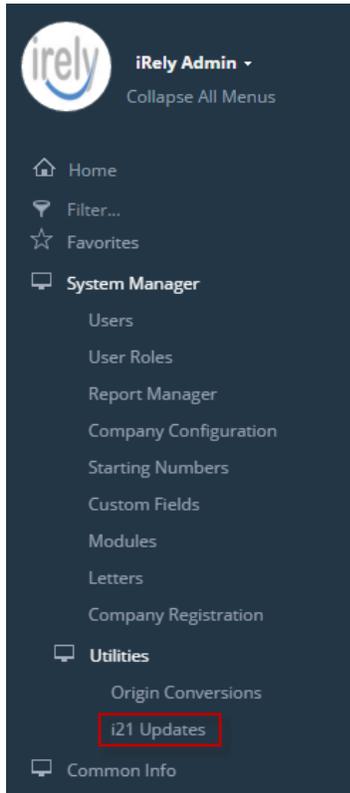


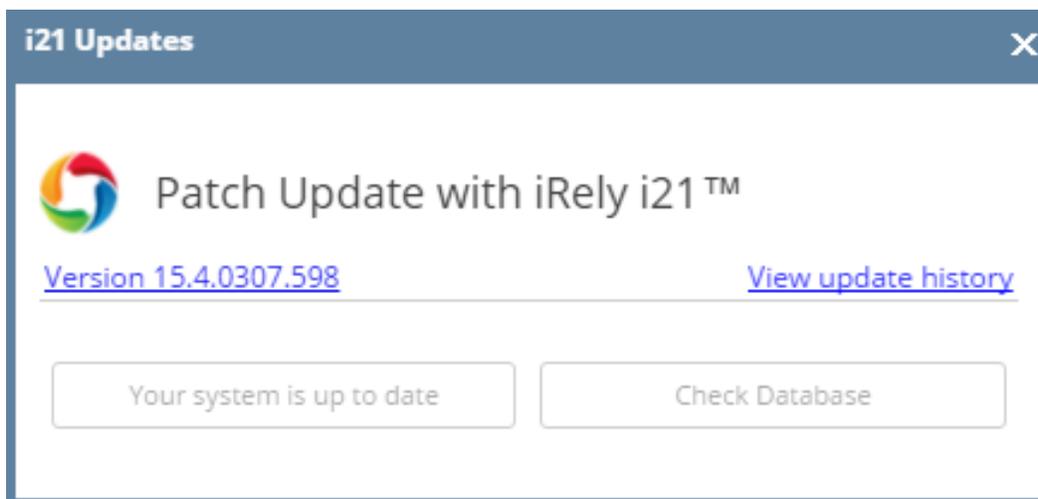
How to Run the i21 Updates

 i21 Updates not supported in 17.1 and higher

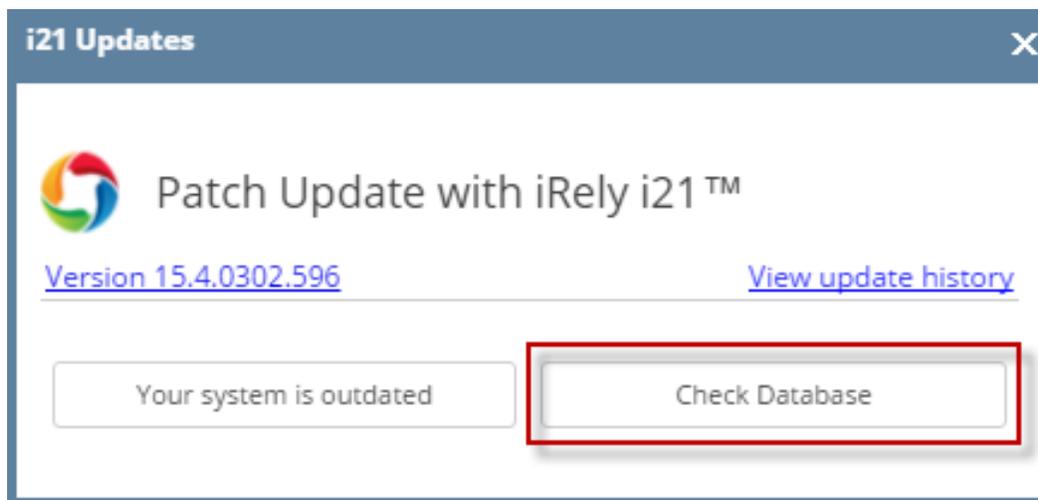
1. Log in user with Administrator rights.
2. From System Manager > Utilities, select i21 Updates.



3. Patch Update will display. If the installed i21 is running the latest version, the screen will display the current version with buttons disabled.



4. You can click **Check Database** button optionally to check if the database is compatible with the new update.



Select **Yes button** to proceed.

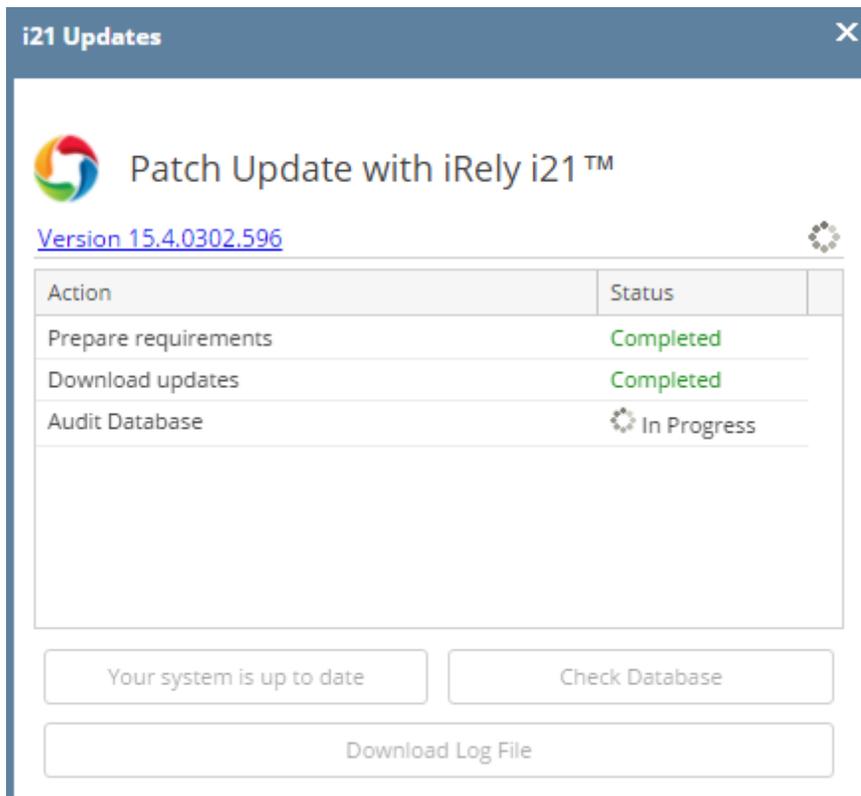


iRely i21

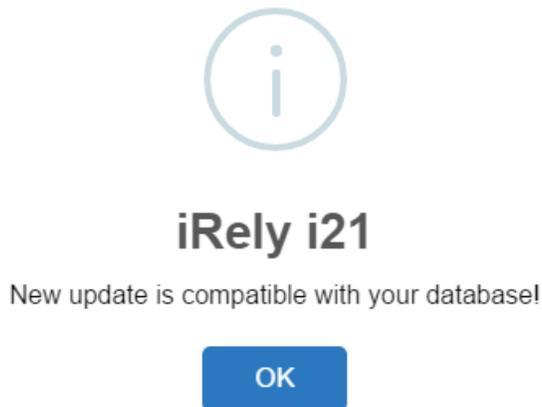
Are you sure you want to check database updates?



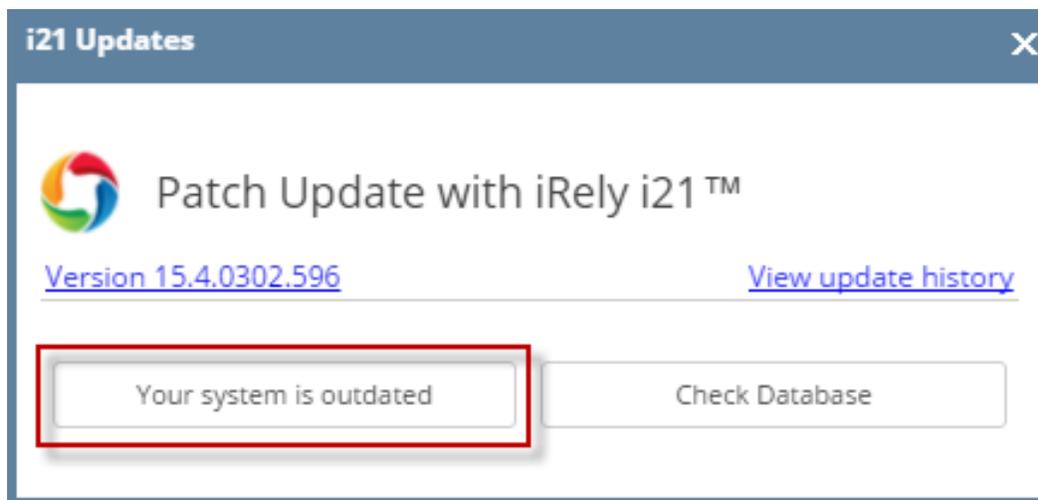
The Actions and Status while checking the database update will be displayed. Once the action is done, it will be marked as **Completed** in green font.



5. The message below will display if the new update is compatible with the database. Click the **OK** button.



6. Click **Your System is Outdated** button to update the application and database with the latest i21 version.



Click **Yes** button to proceed with the update.



iRely i21

Are you sure you want to update?



7. i21 Updates screen will display the current action being executed by the system. It will be tagged as '**Completed**' once the process is done.

i21 Updates ✕

 Patch Update with iRely i21™

[Version 15.4.0302.596](#) 

Action	Status	
Check pre-requisites	Completed	▲
Prepare requirements	Completed	
Download updates	Completed	
Stop Services	Completed	
Audit Database	Completed	
Backup Application	 In Progress	
Disconnect Database User		▼

8. Successfully updated message will display once the update is finished.



iRely i21

Successfully updated!

9. i21 application will automatically reload with the updated version.

Log in



User Name:

Password:

Company:

Remember Me

[Forgot Login?](#)

Version : 15.4.0307.598