How to Perform 'At Customer to be Transferred Back to Bulk Plant Location' Device Action

'At Customer to be Transferred Back to Bulk Plant Location' action means that the device is currently on the customer premises but will be transferred back to its bulk plant location. This device action is not applicable to a Customer Owned device. To cancel this action, perform 'Cancel Pick up and Transfer back to Bulk Plant Location' device action.

- 1. Open the Device Actions screen. Refer to Device Actions for the field description.
- 2. The Action field will default to 'At Customers to be Transferred back to Bulk Plant Location', leave it as is.
- 3. Click the **OK toolbar button**.

Device Actions	ıs	~ ×
OK Cancel		
Details		
Device Type:	Tank Serial No: Tank4567	
Action:	At Customers to be Transferred back to Bulk Plan	nt Location 🗸
Device Actio	on	
This act indicate	tion will tag the device as red text on the devices g te it will be transferred back to bulk plant.	rid to
0 🗘 🖓	Ready	

• If the device's Ownership is either Lease or Lease to Own, you will receive this message:



iRely i21

This is a Leased/Lease to own device. Are you sure you want to perform Device Action – At Customer to be Transferred back to Bulk Plant Location?



• If the device has a Lease, this is the message that you will receive:



This device has Lease. Performing this device action will delete the lease. Do you want to continue?

Yes

4. Select Yes on the confirmation message. Once the process is successful, you will be returned to the Devices tab.

Site Detail Devices Assoc	ociated Sites Appliances	Call Entry Delivery History	Event History Work	Orders Attachment (0)	Audit Log (16)
Q Open X Remove 🗄 Lay	yout Q Filter Recor	ds (F3)			
Device Type Serial N	No. Owners	hip Manufacturer	Tank Capacity	Description	
Tank Tank456	567 Compar	ny Owned	1,000.00	Tank 2	

And the auto-generated event will be displayed on the Event History tab.

Site Detail	Devices Associated Sites	Appliances Call E	ntry Delivery History Event	History Work Orders	Attachment (0) Au	udit Log (16)
Q, Open	🗙 Remove 🔠 Layout 🛛 🔍	Filter Records (F3)				
Date	Туре		Description 🔻		User ID	Serial No.
04/26/2016	Device At Customer to be Picke	d up and Transferred	Device At Customer to be Picked	l up and Transferred	irelyadmin	Tank4567

5. Save the changes on the Consumption Sites record.

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 Click the OK toolbar button

Device Action	s ^>
OK Cancel	
Details	
Device Type:	Tank Serial No: 1057438
Action:	At Customers to be Transferred back to Bulk Plant Location $ $ \sim
Device Actio	n
This act	tion will tag the device as red text on the devices grid to e it will be transferred back to bulk plant.
000	Ready

• If the device's Ownership is either Lease or Lease to Own, you will receive this message:



iRely i21

This device has Lease. Performing this device action will delete the lease. Do you want to continue?



4. Select Yes on the confirmation message. Once the process is successful, you will be returned to the Devices tab.

Site Detail Devi	ces Associated	d Sites Ap	opliances	Call Entry	Delivery History	Event His	tory	Work Orders	Audit Log (39)	
Q Open X Remo	ve 🗄 Layout	Q. Filt	ter Record	ls (F3)						
Device Type	Serial No.		Ownership	0	Manufacture	er -	Tank C	apa Desc	ription	
Tank	1057438		Company (Owned	iRely		1,0	00.00 samp	le tank	
And the auto-gen	erated even	it will be	displaye	ed on the E	Event History	tab.				
And the auto-gen Site Detail Devices	erated even Associated Sites	t will be		ed on the E	Event History	tab. Work Orders	Audit L	og (39)		
And the auto-gen Site Detail Devices	Associated Sites	Appliances	Call Entry	ed on the E	Event History	tab. Nork Orders	Audit L	og (39)		
And the auto-gen Site Detail Devices Q. Open X Remove Date Type	erated even Associated Sites E Layout Q	Appliances	Call Entry (F3)	ed on the E Delivery Histor	Event History	tab. Nork Orders	Audit L	og (39) User ID	Serial No.	
And the auto-gen site Detail Devices Q. Open X Remove Date Type 02/08/2016 Device At Co	erated even Associated Sites Hayout Q. [ustomer to be Picked	Appliances Filter Record	Call Entry Sis (F3)	Delivery History	Event History	tab. Work Orders	Audit L	og (39) User ID irelyadmin	Serial No. 1057438	
And the auto-gen Site Detail Devices Q. Open X Remove Date Type 02/08/2016 Device At Co	Associated Sites	Appliances Filter Record	Call Entry Call Entry is (F3) De ferred De	Delivery History	Event History	tab. Work Orders	Audit L	og (39) User ID irelyadmin	Serial No. 1057438	

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This action means that the device is currently on the customer premises but will be transferred back to its bulk plant location. This device action is not applicable to a Customer Owned device. To cancel this action, perform 'Cancel Pick up and Transfer back to Bulk Plant Location' device action.

- 1. Open the Device Actions screen. Refer to Device Actions for the field description.
- 2. The Action field will default to 'At Customers to be Transferred back to Bulk Plant Location', leave it as is.

3. Click the OK toolbar button.

Device Actio	ns			×		
OK Can	X cel					
Device Type:	Tank	Serial No:	SN123456			
Action:	At Customers to be Tr	ansferred back	to Bulk Plant Location	¥		
Device Action						
This act indicate	tion will tag the device it will be transferred b	as red text on 1 ack to bulk pla	the devices grid to nt.			
🗿 🤨 🏆 Re	ady			_		
	iRely i21	inip is either	Lease or Lease to	o Owr	h, you will receive this message:	×
	? This is a Lea Customer to	sed/Lease t be Transfe	o own device. Are erred back to Bulk	e you Plant	sure you want to perform Device Action – At Location?	
			Yes		No	
• If the	e device has a Lea	ase, this is t	he message that y	ou wi	Il receive:	
	iRely i21					×
	This device continue?	has Lease. I	Performing this dev	/ice a	ction will delete the lease. Do you want to	
			Yes		No	
elect Yes or	n the confirmation	message. (Once the process i	s suc	cessful, you will be returned to the Devices tab.	

Site Detail De	evices Associated	d Sites Appliances	Call Entry Delive	ery History	Event History	Work Orders	
🔍 View 🤤 Remo	ve 💾 Layout 🗸 🕯	Filter Records (F	3)				
Device Type	Serial No.	Ownership	Manufac	cturer	Tank Capac	Description	
Tank	SN123456	Company Ov	vned M-Tank		1,000.00	Tank 1	
and the auto-o	generated ev	ent will be disp	layed on the I	Event His	story tab.		
And the auto-g	generated ev	ent will be disp	layed on the I	Event His ery History	story tab. Event History	Work Orders	
And the auto-o Site Detail De View © Remo	generated ev evices Associated ve 🔠 Layout +	rent will be disp d Sites Appliances	Call Entry Delive	Event His ery History	Story tab. Event History	Work Orders	
And the auto-g Site Detail De View © Remo Date Type	generated ev evices Associated ve 🖶 Layout 🗸	ent will be disp d Sites Appliances Filter Records (F. Description	Call Entry Delive	Event His ery History	Story tab.	Work Orders User ID	Serial No.

5. Save the changes on the Consumption Sites record.

This action means that the device is currently on the customer premises but will be transferred back to its bulk plant location. This device action is not applicable to a Customer Owned device. To cancel this action, perform 'Cancel Pick up and Transfer back to Bulk Plant Location' device action.

- 1. Open the Device Actions screen. Refer to Device Actions for the field description.
- 2. The Action field will default to 'At Customers to be Transferred back to Bulk Plant Location', leave it as is.

3. Click the OK toolbar button.

ons		8 ×	
-			
ncel			
Tank	Serial No: SN12345678		
At Oustomers to be Tra	neferred back to Bulk Plant Locatio		
AL CUSCOTTERS to be Tra	Instantia back to baik their bocado		
n -			
e it will be transferred ba	ck to buik plant.		
leady ie device's Ownershi iRely i21	p is either Lease or Lease	o Own, you will receive this message:	
This is a Lease Customer to I	ed/Lease to own device. Ar be Transferred back to Bulk	e you sure you want to perform Device / Plant Location?	Action — At
	Yes	No	
e device has a Leas	e, this is the message that	ou will receive:	
ie device has a Leas iRely i21	e, this is the message that	ou will receive:	
e device has a Leas iRely i21 This device ha continue?	e, this is the message that as Lease. Performing this de	ou will receive: vice action will delete the lease. Do you	want to
	At Customers to be Trank At Customers to be Trank At Customers to be Trans toon will tag the device a te it will be transferred back te it will be transferred back te device's Ownershi i Rely i21 This is a Lease Customer to b	Tank Serial No: SN12345678 At Customers to be Transferred back to Bulk Plant Location a tion will tag the device as red text on the devices grid to te it will be transferred back to bulk plant. a a e device's Ownership is either Lease or Lease to iRely i21 Image: This is a Leased/Lease to own device. Are Customer to be Transferred back to Bulk	Image: Serial No: SN12345678 At Customers to be Transferred back to Bulk Plant Location Image: Customers to be Transferred back to Bulk Plant Location Image: Customers to be Transferred back to Bulk Plant. Image: Back to Bulk plant to bulk plant. Image: Back to Bulk Plant tocation?

Site Detail Devi	Associated Site	s Appliances Cal	Entry Delivery Histo	ry Event Hist	ory Work Orders
📝 Edit 🤤 Remove	Filter:	٩			
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac	Description
Tank	SN12345678	Company Owned		500.00	tank 1

And the au	And the auto-generated event will be displayed on the Event History tab.									
Site Detai	I Devices Associa	ted Sites Appliances Call Entry Delivery History Event Hi	story Work Orders							
🔍 View 🥥	Remove Filter:	٩								
Date	Туре	Description	User ID	Serial No.						
03/12/2015	Event-006	Device At Customer to be Picked up and Transferred	AGADMIN	SN12345678						
03/12/2015	Event-009	Device Installed	AGADMIN	SN12345678						

5. Save the changes on the Consumption Sites record.