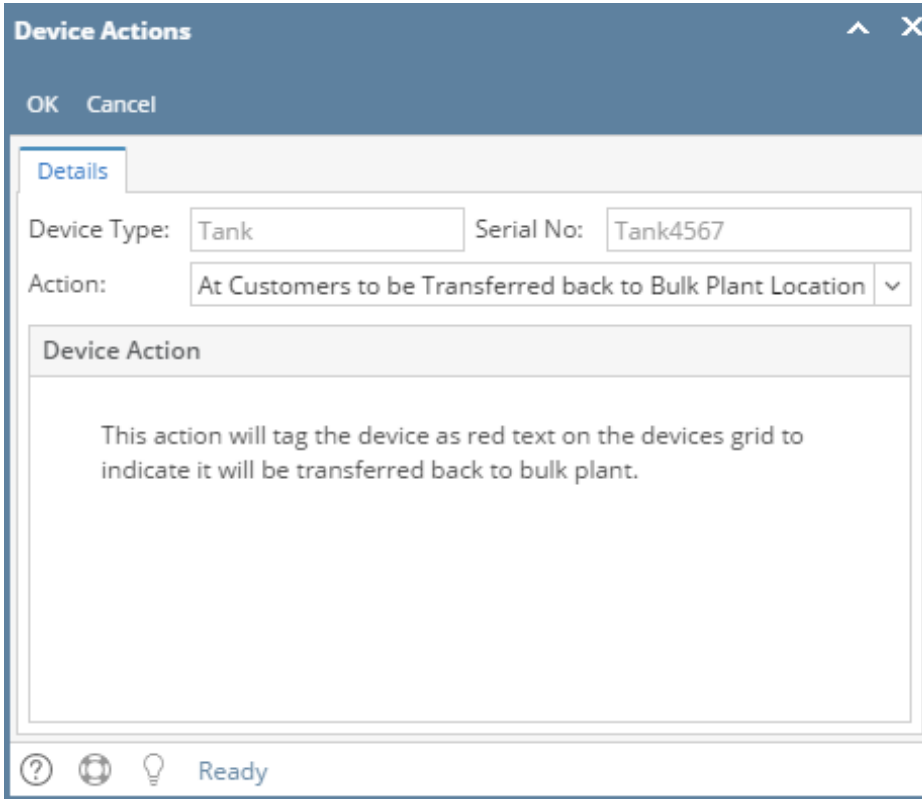


How to Perform 'At Customer to be Transferred Back to Bulk Plant Location' Device Action

'At Customer to be Transferred Back to Bulk Plant Location' action means that the device is currently on the customer premises but will be transferred back to its bulk plant location. This device action is not applicable to a Customer Owned device. To cancel this action, perform '**Cancel Pick up and Transfer back to Bulk Plant Location**' device action.

1. [Open the Device Actions screen](#). Refer to [Device Actions](#) for the field description.
2. The **Action** field will default to 'At Customers to be Transferred back to Bulk Plant Location', leave it as is.
3. Click the **OK toolbar button**.



Device Actions

OK Cancel

Details

Device Type: Tank Serial No: Tank4567

Action: At Customers to be Transferred back to Bulk Plant Location

Device Action

This action will tag the device as red text on the devices grid to indicate it will be transferred back to bulk plant.

? ? ? Ready

- If the device's Ownership is either Lease or Lease to Own, you will receive this message:



iRely i21

This is a Leased/Lease to own device. Are you sure you want to perform Device Action – At Customer to be Transferred back to Bulk Plant Location?

Yes

No

- If the device has a Lease, this is the message that you will receive:



iRely i21

This device has Lease. Performing this device action will delete the lease. Do you want to continue?

Yes

No

4. Select **Yes** on the confirmation message. Once the process is successful, you will be returned to the **Devices** tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Attachment (0)	Audit Log (16)
Q	Open	X	Remove	Layout	Q	Filter Records (F3)				
Device Type	Serial No.	Ownership	Manufacturer	Tank Capacity	Description					
Tank	Tank4567	Company Owned		1,000.00	Tank 2					

And the auto-generated event will be displayed on the Event History tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Attachment (0)	Audit Log (16)
Q	Open	X	Remove	Layout	Q	Filter Records (F3)				
Date	Type	Description	User ID	Serial No.						
04/26/2016	Device At Customer to be Picked up and Transferred	Device At Customer to be Picked up and Transferred	irelyadmin	Tank4567						

5. **Save** the changes on the Consumption Sites record.

'At Customer to be Transferred Back to Bulk Plant Location' action means that the device is currently on the customer premises but will be transferred back to its bulk plant location. This device action is not applicable to a Customer Owned device. To cancel this action, perform 'Cancel Pick up and Transfer back to Bulk Plant Location' device action.

1. Open the [Device Actions](#) screen. Refer to [Device Actions](#) for the field description.
2. The **Action** field will default to 'At Customers to be Transferred back to Bulk Plant Location', leave it as is.
3. Click the **OK** toolbar button.

Device Actions

OK

Cancel

Details

Device Type: Tank

Serial No: 1057438

Action:

At Customers to be Transferred back to Bulk Plant Location

Device Action

This action will tag the device as red text on the devices grid to indicate it will be transferred back to bulk plant.

?

Ready

- If the device's Ownership is either Lease or Lease to Own, you will receive this message:



iRely i21

This is a Leased/Lease to own device. Are you sure you want to perform Device Action – At Customer to be Transferred back to Bulk Plant Location?

Yes

No

- If the device has a Lease, this is the message that you will receive:



iRely i21

This device has Lease. Performing this device action will delete the lease. Do you want to continue?

Yes

No

4. Select **Yes** on the confirmation message. Once the process is successful, you will be returned to the **Devices** tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Audit Log (39)
<div> <div>Q Open</div> <div>X Remove</div> <div>Layout</div> <div>Filter Records (F3)</div> </div>									
Device Type	Serial No.	Ownership	Manufacturer	Tank Capa...	Description				
Tank	1057438	Company Owned	iRely	1,000.00	sample tank				

And the auto-generated event will be displayed on the Event History tab.

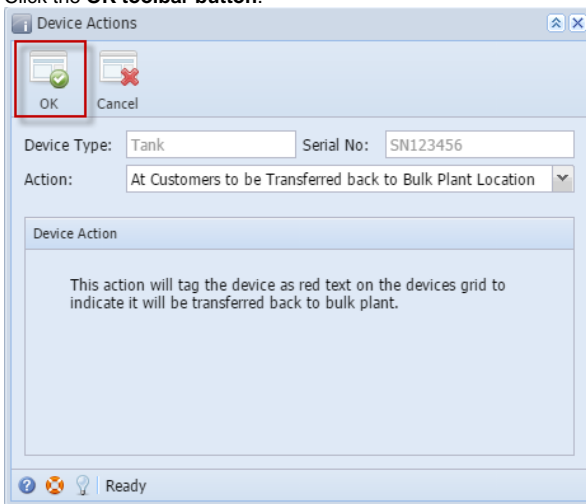
Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Audit Log (39)
<div> <div>Q Open</div> <div>X Remove</div> <div>Layout</div> <div>Filter Records (F3)</div> </div>									
Date	Type	Description	User ID	Serial No.					
02/08/2016	Device At Customer to be Picked up and Transferred	Device At Customer to be Picked up and Transferred	irelyadmin	1057438					

5. **Save** the changes on the Consumption Sites record.

This action means that the device is currently on the customer premises but will be transferred back to its bulk plant location. This device action is not applicable to a Customer Owned device. To cancel this action, perform '**Cancel Pick up and Transfer back to Bulk Plant Location**' device action.

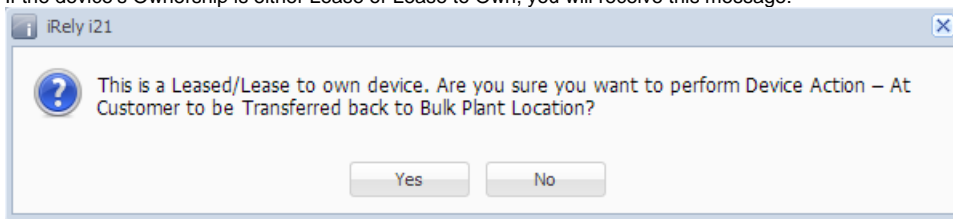
1. [Open the Device Actions screen](#). Refer to [Device Actions](#) for the field description.
2. The **Action** field will default to '**At Customers to be Transferred back to Bulk Plant Location**', leave it as is.

3. Click the **OK** toolbar button.



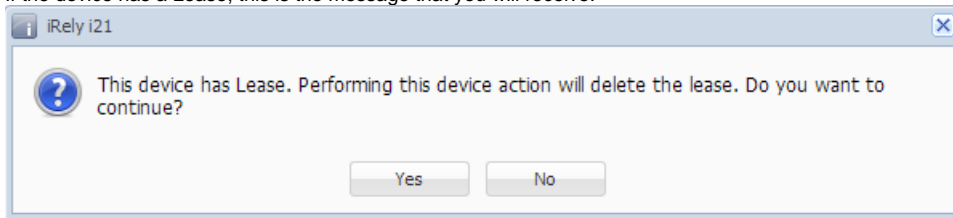
The 'Device Actions' dialog box is shown. It has a title bar with a question mark icon and standard window controls. Inside, there are 'OK' and 'Cancel' buttons at the top left. Below them are input fields for 'Device Type' (set to 'Tank') and 'Serial No.' (set to 'SN123456'). An 'Action' dropdown menu is set to 'At Customers to be Transferred back to Bulk Plant Location'. A text area below contains the message: 'This action will tag the device as red text on the devices grid to indicate it will be transferred back to bulk plant.' At the bottom left are help, lightbulb, and status icons, with the status set to 'Ready'.

- If the device's Ownership is either Lease or Lease to Own, you will receive this message:



An 'iRely i21' dialog box with a question mark icon. The text reads: 'This is a Leased/Lease to own device. Are you sure you want to perform Device Action – At Customer to be Transferred back to Bulk Plant Location?'. There are 'Yes' and 'No' buttons at the bottom.

- If the device has a Lease, this is the message that you will receive:



An 'iRely i21' dialog box with a question mark icon. The text reads: 'This device has Lease. Performing this device action will delete the lease. Do you want to continue?'. There are 'Yes' and 'No' buttons at the bottom.

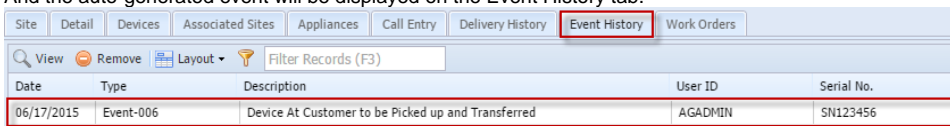
4. Select **Yes** on the confirmation message. Once the process is successful, you will be returned to the **Devices** tab.



A screenshot of the 'Devices' tab in a software interface. The 'Devices' tab is highlighted in the top navigation bar. Below it is a table with columns: Device Type, Serial No., Ownership, Manufacturer, Tank Capac..., and Description. One row is highlighted with a red border: Tank, SN123456, Company Owned, M-Tank, 1,000.00, Tank 1.

Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description
Tank	SN123456	Company Owned	M-Tank	1,000.00	Tank 1

And the auto-generated event will be displayed on the Event History tab.



A screenshot of the 'Event History' tab in the same software interface. The 'Event History' tab is highlighted. Below it is a table with columns: Date, Type, Description, User ID, and Serial No. One row is highlighted with a red border: 06/17/2015, Event-006, Device At Customer to be Picked up and Transferred, AGADMIN, SN123456.

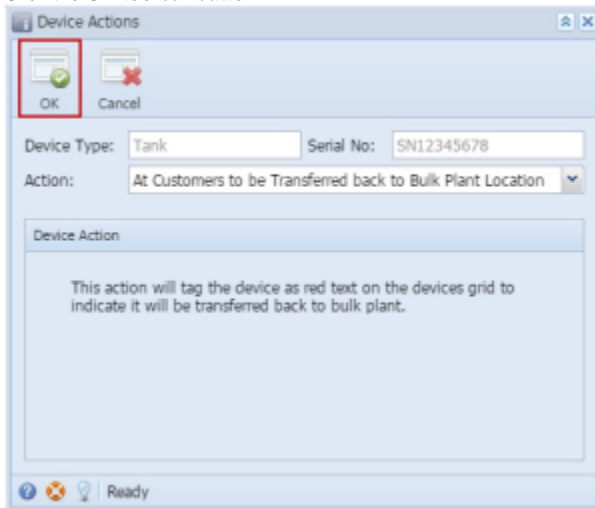
Date	Type	Description	User ID	Serial No.
06/17/2015	Event-006	Device At Customer to be Picked up and Transferred	AGADMIN	SN123456

5. **Save** the changes on the Consumption Sites record.

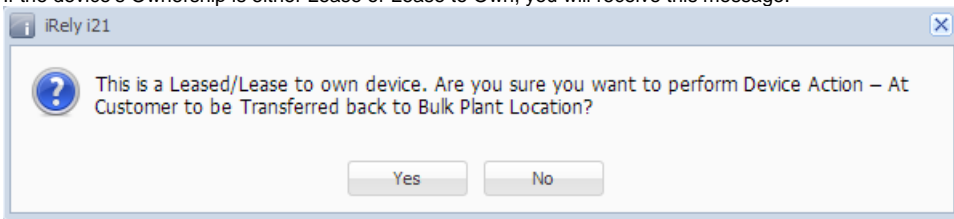
This action means that the device is currently on the customer premises but will be transferred back to its bulk plant location. This device action is not applicable to a Customer Owned device. To cancel this action, perform '**Cancel Pick up and Transfer back to Bulk Plant Location**' device action.

1. **Open the Device Actions screen.** Refer to [Device Actions](#) for the field description.
2. The **Action** field will default to '**At Customers to be Transferred back to Bulk Plant Location**', leave it as is.

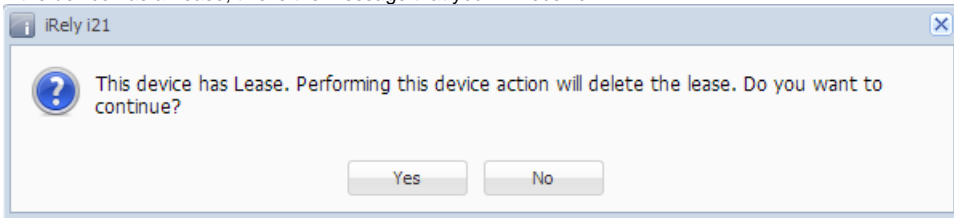
3. Click the **OK** toolbar button.



- If the device's Ownership is either Lease or Lease to Own, you will receive this message:



- If the device has a Lease, this is the message that you will receive:



4. Select **Yes** on the confirmation message. Once the process is successful, you will be returned to the **Devices** tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
Edit Remove Filter: [Search]								
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description			
Tank	SN12345678	Company Owned		500.00	tank 1			

And the auto-generated event will be displayed on the Event History tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
View Remove Filter: [Search]								
Date	Type	Description	User ID	Serial No.				
03/12/2015	Event-006	Device At Customer to be Picked up and Transferred	AGADMIN	SN12345678				
03/12/2015	Event-009	Device Installed	AGADMIN	SN12345678				

5. **Save** the changes on the Consumption Sites record.