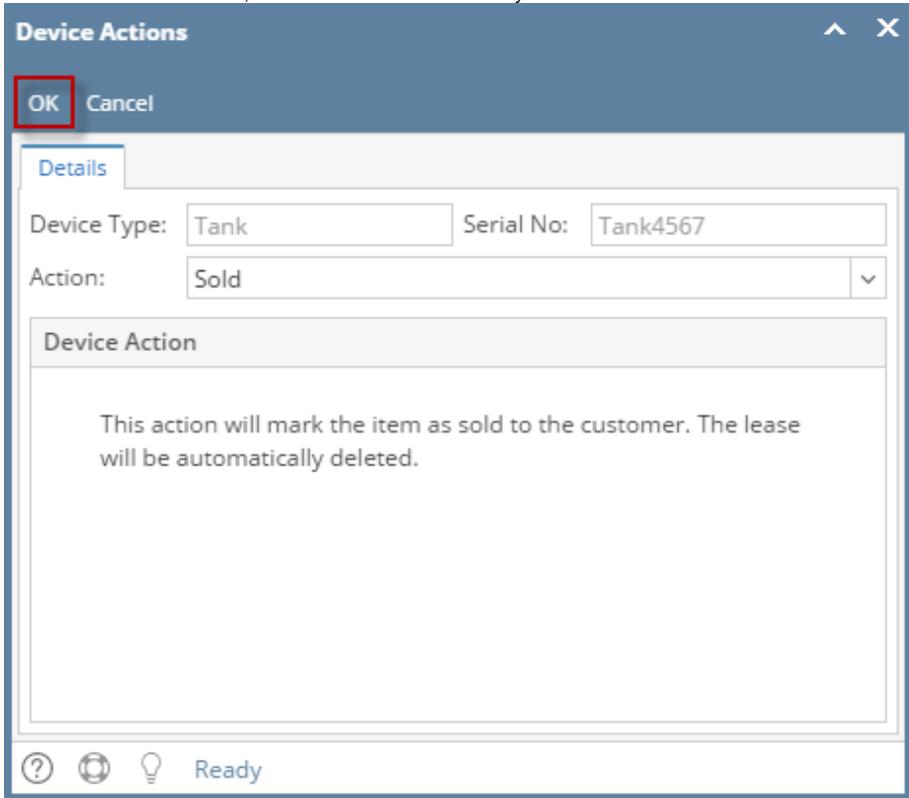


# How to Perform 'Sold' device action

'Sold' action allows the user to designate that the device has been sold to a Customer. This device event is not applicable to a Customer Owned device.

1. Open the Device Actions screen. Refer to Device Actions for the field description.
2. Select 'Sold' from the Action combo box list.
3. Click the OK toolbar button. The Device Actions screen will be closed and you will be returned to the Devices tab. Note that if the selected device has an active Lease, the Lease will be automatically deleted.



Here is the Device tab before and after the process.

Device Type	Serial No.	Ownership	Manufacturer	Tank Capacity	Description
Tank	Tank4567	Company Owned	iRely	1,000.00	Tank 2

Device Type	Serial No.	Ownership	Manufacturer	Tank Capacity	Description
Tank	Tank4567	Customer Owned	iRely	1,000.00	Tank 2

The auto-generated event will be displayed on the Event History tab.

Date	Type	Description	User ID	Serial No.
04/26/2016	Device Sold	Device Sold	irelyadmin	Tank4567

4. Save the changes in the Consumption Sites record.

'Sold' action allows the user to designate that the device has been sold to a Customer. This device event is not applicable to a Customer Owned device.

1. Open the Device Actions screen. Refer to Device Actions for the field description.
2. Select 'Sold' from the Action combo box list.
3. Click the OK toolbar button. The Device Actions screen will be closed and you will be returned to the Devices tab. Note that if the selected device has an active Lease, the Lease will be automatically deleted.

**Device Actions** [Close]

OK Cancel

Details

Device Type: Tank Serial No: 1057438

Action: Sold

**Device Action**

This action will mark the item as sold to the customer. The lease will be automatically deleted.

[Help] [Refresh] [Lightbulb] Ready

Here is the Device tab before and after the process.

Device Type	Serial No.	Ownership	Manufacturer	Tank Capa...	Description
Tank	1057438	Company Owned	iRely	1,000.00	sample tank

Device Type	Serial No.	Ownership	Manufacturer	Tank Capa...	Description
Tank	1057438	Customer Owned	iRely	1,000.00	sample tank

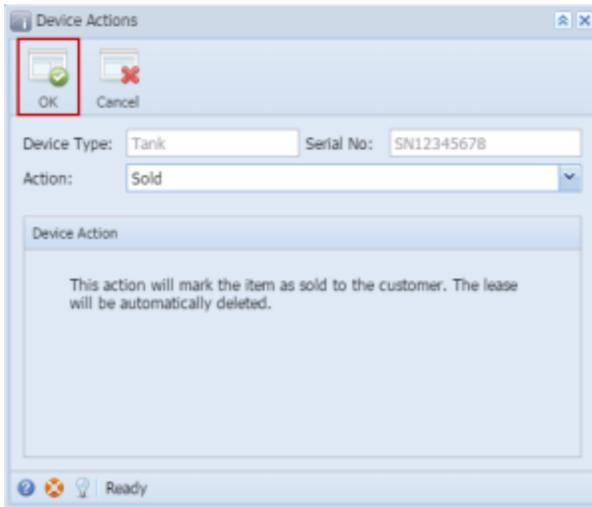
The auto-generated event will be displayed on the Event History tab.

Date	Type	Description	User ID	Serial No.
02/08/2016	Device Sold	Device Sold	irelyadmin	1057438

4. **Save** the changes in the Consumption Sites record.

This action allows the user to designate that the device has been sold to a Customer. This device event is not applicable to a Customer Owned device.

1. [Open the Device Actions screen](#). Refer to [Device Actions](#) for the field description.
2. Select **'Sold'** from the **Action** **combo box** list.
3. Click the **OK** **toolbar button**. The Device Actions screen will be closed and you will be returned to the **Devices** **tab**. Note that if the selected device has an active Lease, the Lease will be automatically deleted.



Here is the Device tab before and after the process.

Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description
Tank	SN12345678	Company Owned		500.00	tank 1

Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description
Tank	SN12345678	Customer Owned		500.00	tank 1

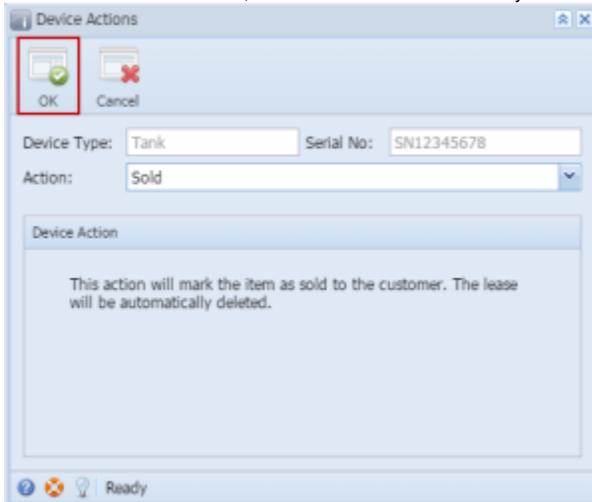
The auto-generated event will be displayed on the Event History tab.

Date	Type	Description	User ID	Serial No.
03/12/2015	Event-014	Device Sold	AGADMIN	SN12345678

4. **Save** the changes in the Consumption Sites record.

This action allows the user to designate that the device has been sold to a Customer. This device event is not applicable to a Customer Owned device.

1. Open the **Device Actions** screen. Refer to **Device Actions** for the field description.
2. Select **'Sold'** from the **Action** **combo box** list.
3. Click the **OK toolbar button**. The Device Actions screen will be closed and you will be returned to the **Devices tab**. Note that if the selected device has an active Lease, the Lease will be automatically deleted.



Here is the Device tab before and after the process.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
Edit Remove Filter: <input type="text"/>								
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description			
Tank	SN12345678	Company Owned		500.00	tank 1			

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
Edit Remove Filter: <input type="text"/>								
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description			
Tank	SN12345678	Customer Owned		500.00	tank 1			

The auto-generated event will be displayed on the Event History tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
View Remove Filter: <input type="text"/>								
Date	Type	Description	User ID	Serial No.				
03/12/2015	Event-014	Device Sold	AGADMIN	SN12345678				

4. **Save** the changes in the Consumption Sites record.