

How to Perform 'Sold' device action

'Sold' action allows the user to designate that the device has been sold to a Customer. This device event is not applicable to a Customer Owned device.

1. Open the [Device Actions](#) screen. Refer to [Device Actions](#) for the field description.
2. Select 'Sold' from the **Action** combo box list.
3. Click the **OK toolbar button**. The Device Actions screen will be closed and you will be returned to the **Devices** tab. Note that if the selected device has an active Lease, the Lease will be automatically deleted.

Device Actions

OK Cancel

Details

Device Type: Tank Serial No: Tank4567

Action: Sold

Device Action

This action will mark the item as sold to the customer. The lease will be automatically deleted.

Ready

Here is the Device tab before and after the process.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Attachment (0)	Audit Log (9)
Q Open	X Remove	Layout	Filter Records (F3)							
Device Type	Serial No.	Ownership	Manufacturer	Tank Capacity	Description					
Tank	Tank4567	Company Owned	iRely	1,000.00	Tank 2					

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Attachment (0)	Audit Log (9)
Q Open	X Remove	Layout	Filter Records (F3)							
Device Type	Serial No.	Ownership	Manufacturer	Tank Capacity	Description					
Tank	Tank4567	Customer Owned	iRely	1,000.00	Tank 2					

The auto-generated event will be displayed on the Event History tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Attachment (0)	Audit Log (9)
Q Open	X Remove	Layout	Filter Records (F3)							
Date	Type	Description	User ID	Serial No.						
04/26/2016	Device Sold	Device Sold	irelyadmin	Tank4567						

4. **Save** the changes in the Consumption Sites record.

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Device Actions

OK Cancel

Details

Device Type: Tank Serial No: 1057438

Action: Sold

Device Action

This action will mark the item as sold to the customer. The lease will be automatically deleted.

? ? ? Ready

Here is the Device tab before and after the process.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Audit Log (40)
Q Open	X Remove	Layout	Q Filter Records (F3)						
Device Type	Serial No.	Ownership	Manufacturer	Tank Capa...	Description				
Tank	1057438	Company Owned	iRely	1,000.00	sample tank				

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Audit Log (40)
Q Open	X Remove	Layout	Q Filter Records (F3)						
Device Type	Serial No.	Ownership	Manufacturer	Tank Capa...	Description				
Tank	1057438	Customer Owned	iRely	1,000.00	sample tank				

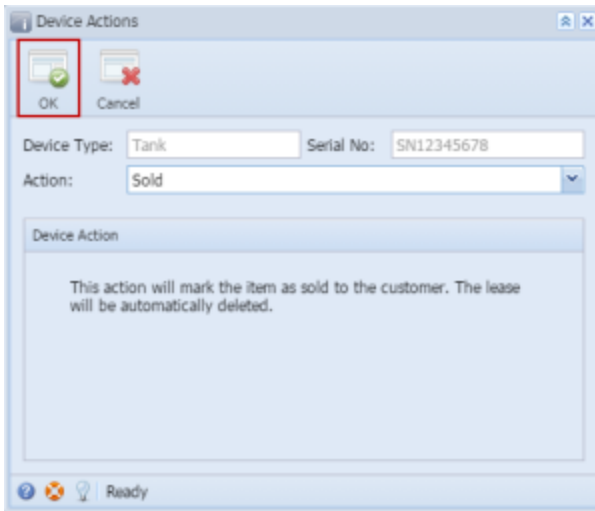
The auto-generated event will be displayed on the Event History tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders	Audit Log (40)
Q Open	X Remove	Layout	Q Filter Records (F3)						
Date	Type	Description	User ID	Serial No.					
02/08/2016	Device Sold	Device Sold	irelyadmin	1057438					

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Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
View	Remove	Layout	Filter Records (F3)					
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description			
Tank	SN12345678	Company Owned		500.00	tank 1			

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
View	Remove	Layout	Filter Records (F3)					
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description			
Tank	SN12345678	Customer Owned		500.00	tank 1			

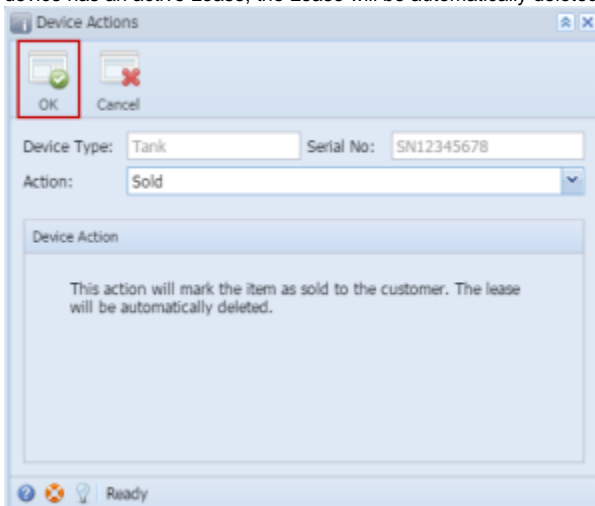
The auto-generated event will be displayed on the Event History tab.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
View	Remove	Layout	Filter Records (F3)					
Date	Type	Description	User ID	Serial No.				
03/12/2015	Event-014	Device Sold	AGADMIN	SN12345678				

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Here is the Device tab before and after the process.

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
<div> Edit Remove Filter: <input type="text"/> </div>								
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description			
Tank	SN12345678	Company Owned		500.00	tank 1			

Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
<div> Edit Remove Filter: <input type="text"/> </div>								
Device Type	Serial No.	Ownership	Manufacturer	Tank Capac...	Description			
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Site	Detail	Devices	Associated Sites	Appliances	Call Entry	Delivery History	Event History	Work Orders
<div> View Remove Filter: <input type="text"/> </div>								
Date	Type	Description	User ID	Serial No.				
03/12/2015	Event-014	Device Sold	AGADMIN	SN12345678				

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