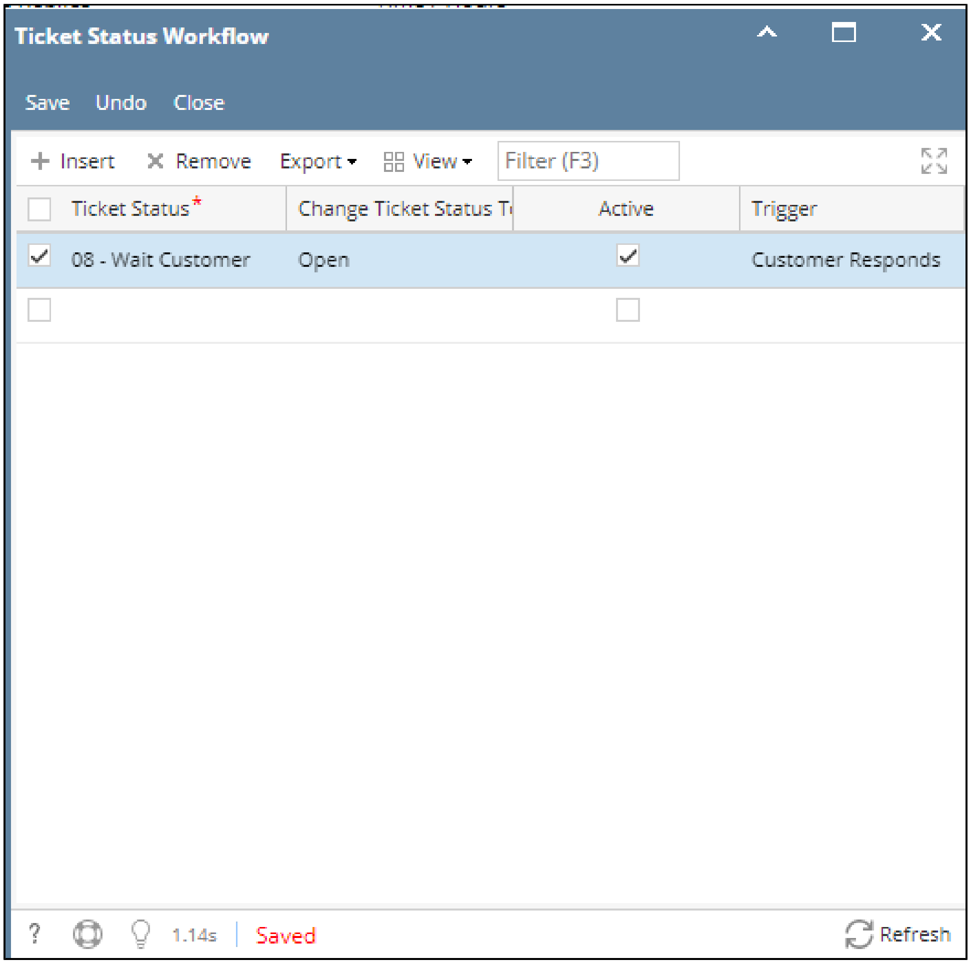
Ticket Status Workflow

To setup **Ticket Status Workflow**:

1. On the Menu Panel, click on **Help Desk.**
2. Click the **Ticket Status Workflow** submenu



3. Go to available row in a grid, select Ticket Status and Change Ticket Status
    a. Check Active checkbox to set the workflow as active
    b. Trigger is automatically filled with 'Customer Responds