

# How to Restrict Users allowing to see Tickets

This feature controls the user to access / see Scale Tickets from different Scale Station. We have added Unrestricted checkbox that will be setup on each i21 user.

**OPTION 1: Unrestricted is ON and Default Location is selected.** Checking this option will allow the user to access / view ALL scale tickets from any Scale Station.

1. Log in as admin. Go to **System Manager** > Users, click **New**.
2. Check the **Unrestricted** option checkbox.
3. Set the **User Role**. (Ex. Scale Operator)

When the user logged in and click on Ticket Management > Tickets Search, ALL Scale Stations are displaying.

Tickets											
Close											
<div>Tickets</div> <div>Inbound Loads</div> <div>Outbound Loads</div> <div>Split</div> <div>LV Control</div>											
<div>Open Selected</div> <div>New</div> <div>Export</div> <div>Columns</div> <div>View</div> <div>Station</div> <div>1,201 records</div>											
<div>Ticket Number</div> <div>Contains</div> <div>Add Filter</div> <div>Clear Filters</div>											
Ticket Number	Scale Station	Ticket Date	Type	Location Name	Storage Location	Entity Name	Item	Distribution Type	Split	Net Units	Manual Gro
<input type="checkbox"/> 1040	FWA	1/15/2019	Load In	0001-Fort Wayne		1099 example ...	item B	Open Storage		1,000.00000	<input checked="" type="checkbox"/>
<input type="checkbox"/> SCT-1849	FWA	1/15/2019	Load Out	0001-Fort Wayne		A1 Portal Farm...	item A1	Load		0.00000	<input type="checkbox"/>
<input type="checkbox"/> 1039	FWA	1/14/2019	Load In	0001-Fort Wayne		A & A Commod...	item A	Contract		992.40000	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1038	FWA	1/14/2019	Load In	0001-Fort Wayne		Adept	item A	Spot Sale		999.40000	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1037	FWA	1/14/2019	Load In	0001-Fort Wayne		A1 Portal Farm...	item A	Spot Sale		999.40000	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1036	FWA	9/26/2018	Load Out	0001-Fort Wayne		Techtronix	CORN	Spot Sale		1,070.78600	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1035	Main	9/20/2018	Load Out	0001-Fort Wayne		ABC Trucking	2 CORN	Load		0.00000	<input type="checkbox"/>
<input type="checkbox"/> 1034	Main	9/19/2018	Load In	0001-Fort Wayne		Adept	CORN	Contract		961.02700	<input checked="" type="checkbox"/>
<input type="checkbox"/> SCT-1840	Main	9/18/2018	Load In	0001-Fort Wayne		A CUSTOMS BR...	CORN	Contract		0.00000	<input type="checkbox"/>
<input type="checkbox"/> 432	4	9/18/2018	Transfer In	0001-Fort Wayne			CORN 3			970.84600	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1033	FWA	9/18/2018	Transfer Out	0008 - Louisville			CORN 3			981.55400	<input checked="" type="checkbox"/>
<input type="checkbox"/> 431	4	9/13/2018	Transfer In	0001-Fort Wayne			CORN 3			1,053.65300	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1032	FWA	9/13/2018	Transfer Out	0008 - Louisville			CORN 3			1,017.24600	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1031	FWA	9/11/2018	Load In	0001-Fort Wayne		Techtronix	CORN	Spot Sale		561.27000	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1030	FWA	9/12/2018	Load In	0001-Fort Wayne		Techtronix	CORN	Spot Sale		414.87600	<input checked="" type="checkbox"/>
<input type="checkbox"/> 1029	FWA	7/11/2018	Load In	0001-Fort Wayne		Blaser Trading	CORN	Spot Sale		405.16800	<input checked="" type="checkbox"/>
<input type="checkbox"/> SCT-1827	Main	9/13/2018	Load Out	0001-Fort Wayne		A1 Portal Farm...	2 CORN	Contract		0.00000	<input type="checkbox"/>
<input type="checkbox"/> 1028	Main	9/10/2018	Load Out	0001-Fort Wayne		Adept	CORN	Contract		981.65200	<input checked="" type="checkbox"/>
Show Totals: <input type="checkbox"/>											
<div>?</div> <div>3.79s</div> <div>Ready</div> <div>Refresh</div>											

**i** Selecting Scale Tickets from any scale station will open the Scale Tickets.

If this is the first time the user to use the system, clicking New button will display the Scale Station Selection screen. The user should select the scale station

Tickets

Close

Tickets

Inbound Loads

Outbound Loads

Split

LV Control

Open Selected

New

Export

Columns

View

Station

1,201 records

Ticket Number

Contains

+

Add Filter

Clear Filters

	Ticket Number	Scale Station	Ticket Date	Type	Location Name	Storage Location	Entity Name	Item	Distribution Type	Split	Net Units	Manual Gros
<input type="checkbox"/>	1040	FWA	1/15/2019	Load In	0001-Fort Wayne		1099 example ...	Item B	Open Storage		1,000.00000	<input checked="" type="checkbox"/>
<input type="checkbox"/>	SCT-1849	FWA	1/15/2019	Load Out	0001-Fort Wayne		A1 Portal Farm...	Item A1	Load		0.00000	<input type="checkbox"/>
<input type="checkbox"/>	1039	FWA	1/14/2019	Load In	0001-Fort Wayne		A & A Commod...	Item A	Contract		992.40000	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1038	FWA	1/14/2019	Load In	0001-Fort Wayne		Adept	Item A	Spot Sale		999.40000	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1037	FWA	1/14/2019						Spot Sale		999.40000	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1036	FWA	9/26/2018						Spot Sale		1,070.78600	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1035	Main	9/20/2018						Load		0.00000	<input type="checkbox"/>
<input type="checkbox"/>	1034	Main	9/19/2018						Contract		961.02700	<input checked="" type="checkbox"/>
<input type="checkbox"/>	SCT-1840	Main	9/18/2018						Contract		0.00000	<input type="checkbox"/>
<input type="checkbox"/>	432	4	9/18/2018								970.84600	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1033	FWA	9/18/2018								981.55400	<input checked="" type="checkbox"/>
<input type="checkbox"/>	431	4	9/13/2018								1,053.65300	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1032	FWA	9/13/2018	Transfer Out	0008 - Louisville			CORN 3			1,017.24600	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1031	FWA	9/11/2018	Load In	0001-Fort Wayne		Techtronix	CORN	Spot Sale		561.27000	<input checked="" type="checkbox"/>
<input type="checkbox"/>	1030	FWA	9/11/2018	Load In	0001-Fort Wayne		Techtronix	CORN	Spot Sale		414.87600	<input checked="" type="checkbox"/>

Scale Station Selection

OK Cancel

Details

Scale Station

Scale Date

Scale Operator

1/15/2019

Use Current Date

Ready

Ticket FWA (SCT-1853)

New

Save

Delete

Undo

Contract

Load

Sales

Print

Distribute

Undistribute

Void

CPE Receipt

Close

Details

Attachments

Audit Log

Activities

Ticket No

SCT-1853

Driver

Type

Truck Id

Entity

Reference

Item

Pit

Distribution

Location

0001-Fort Wayne

Stor. Location

Storage Unit

Plate No.

Comments

Grades / Readings

Discount Schedule

Comment

Export

View

Filter (F3)

Discount Code

Reading

Discount

Split Details

Split

Export

View

Filter (F3)

Entity

Percent

Dist

Scale Options

Scale Date

1/15/2019

Freight Gross Unit

0.000

Deduct from Vendor

Hauler

Fees

0.000

Deduct Fees from Entity

Futures

0.000

Basis

0.000

Farm/Field

Grades

Weights

Driver On

☒

Scale Operator

user A

Scale 1 : No NTEP Capacity

Gross (F3)

Tare (F4)

Stable

0 lb

Weight Details

Gross Weight

0

Tare Weight

0

Net Weight

0

Gross Units

0

Shrink Units

Net Units

Trucks in Yard

Export

View

Filter (F3)

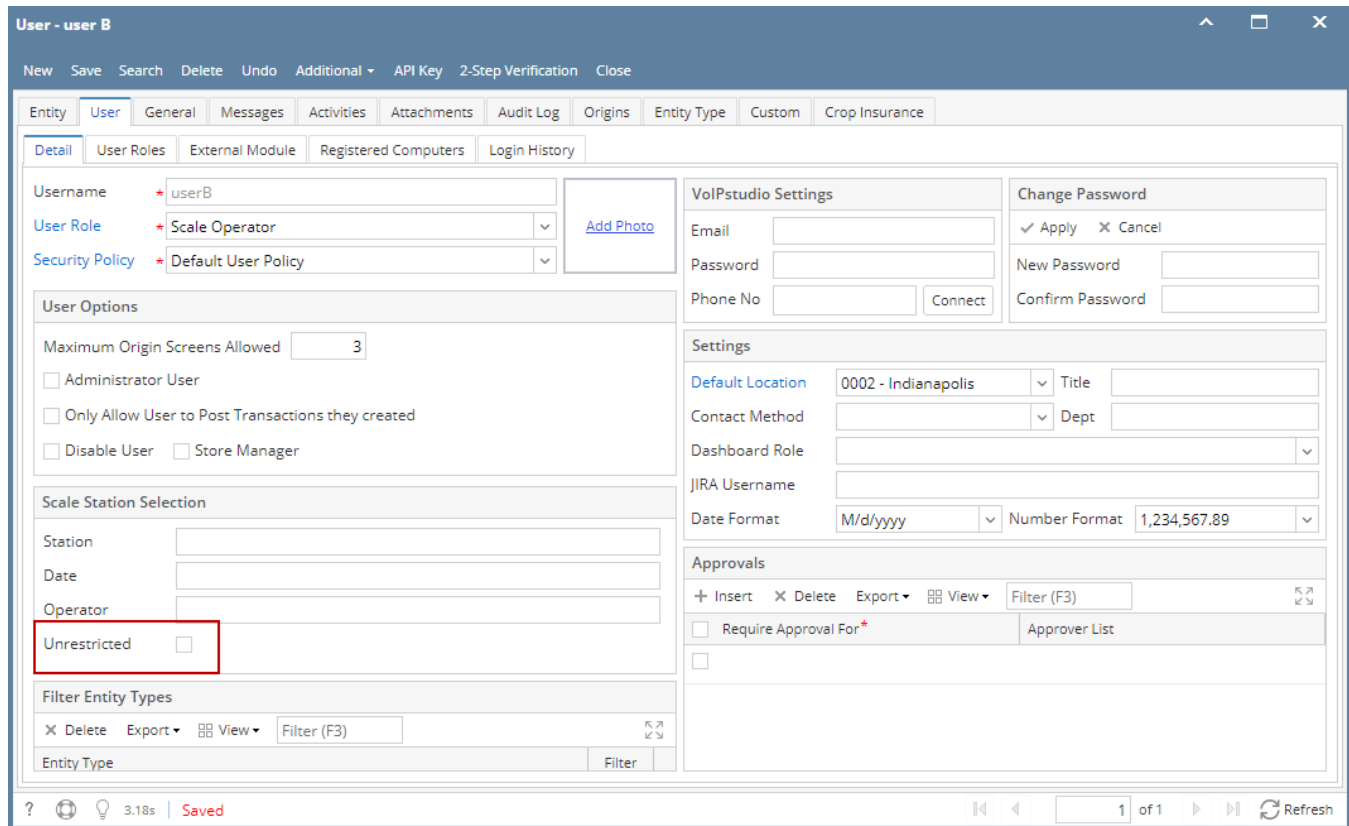
Ticket No.	Type	Entity Nam	Loc	Status
SCT-1849	Load Out	A1 Port...	000...	O
1038	Load In	Adept	000...	O
1035	Load Out	ABC Tr...	000...	O
SCT-1840	Load In	A CUST...	000...	O
1031	Load In	Techtro...	000...	O
1030	Load In	Techtro...	000...	O
1029	Load In	Blaser ...	000...	O
SCT-1827	Load Out	A1 Port...	000...	O
1028	Load Out	Adept	000...	O

4.94s

Edited

Refresh

OPTION 2: **Unrestricted is OFF and Default Location is selected.** Unchecking this option will restrict the user to access / view scale tickets from any Scale Station.



The screenshot shows the 'User - user B' configuration window. The 'Unrestricted' checkbox under the 'Scale Station Selection' section is unchecked and highlighted with a red box. The window includes various tabs like 'Entity', 'User', 'General', etc., and sections for 'User Options', 'Scale Station Selection', 'Filter Entity Types', 'VoIPstudio Settings', 'Change Password', 'Settings', and 'Approvals'. The 'Scale Station Selection' section has fields for Station, Date, Operator, and an unchecked 'Unrestricted' checkbox. The 'Settings' section includes 'Default Location' (0002 - Indianapolis), 'Contact Method', 'Dashboard Role', 'JIRA Username', 'Date Format' (M/d/yyyy), and 'Number Format' (1,234,567.89). The 'Approvals' section has a 'Require Approval For' checkbox and an 'Approver List' field.

When the user logged in and click on Ticket Management > Tickets Search, ALL Scale Stations are displaying. Opening tickets from different Scale Station is not allowed. The user should select the Scale Station first.

If this is the first time the user to use the system, clicking New button will display the Scale Station Selection screen. The user should select the correct scale station.

Scale Tickets display in Search screen is filtered based the selected Scale Station.

Tickets											
Close											
<div>Tickets</div> <div>Inbound Loads</div> <div>Outbound Loads</div> <div>Split</div> <div>LV Control</div>											
<div> <div>Open Selected</div> <div>New</div> <div>Export</div> <div>Columns</div> <div>View</div> <div>Station</div> <div>27 records</div> </div>											
<div> <div>Ticket Number</div> <div>Contains</div> <div>Add Filter</div> <div>Clear Filters</div> </div>											
Ticket Number	Scale Station	Ticket Date	Type	Location Name	Storage Location	Entity Name	Item	Distribution Type	Split	Net Units	Manual G
<input type="checkbox"/> 919	IND	5/17/2018	Load In	0001-Fort Wayne		Adept	CORN	Contract		1,003.21000	
<input type="checkbox"/> 888	IND	4/19/2018	Load In	0001-Fort Wayne		1099 example ...	1001	Spot Sale		12.35000	
<input type="checkbox"/> 887	IND	4/19/2018	Load Out	0001-Fort Wayne		Adept	CORN	Sales Order		967.14000	
<input type="checkbox"/> 886	IND	4/18/2018	Load Out	0001-Fort Wayne		The Andersons	CORN	Contract		1,000.00000	
<input type="checkbox"/> 884	IND	4/17/2018	Load Out	0001-Fort Wayne		Adept	Wheat	Sales Order		585.98000	
<input type="checkbox"/> 883	IND	4/17/2018	Load Out	0002 - Indianapolis		The Andersons	CORN	Contract		1,000.00000	
<input type="checkbox"/> 882	IND	4/17/2018	Load Out	0001-Fort Wayne		Adept	CORN	Contract		1,000.00000	
<input type="checkbox"/> 881	IND	4/12/2018	Load Out	0001-Fort Wayne		Archer Daniels ...	CORN	Sales Order		631.43000	
<input type="checkbox"/> 880	IND	4/12/2018	Load In	0001-Fort Wayne		A & A Commod...	2 CORN	Spot Sale		0.00000	
<input type="checkbox"/> 879	IND	4/12/2018	Transfer In	0001-Fort Wayne			CORN			598.15000	
<input type="checkbox"/> 878	IND	4/12/2018	Transfer Out	0002 - Indianapolis			CORN			668.93000	
<input type="checkbox"/> 877	IND	4/11/2018	Direct In	0002 - Indianapolis			CORN			813.57000	
<input type="checkbox"/> SCT-1547	IND	4/11/2018	Load Out	0002 - Indianapolis		Adept	CORN	Spot Sale		0.00000	
<input type="checkbox"/> SCT-1546	IND	4/2/2018	Load In	0002 - Indianapolis		A1 Portal Farm...				0.00000	
<input type="checkbox"/> 544	IND	10/9/2017	Transfer In	0001-Fort Wayne	FG Station		CORN			416.78572	
<input type="checkbox"/> 191	IND	6/9/2016	Load In	0002 - Indianapolis		AG Specialties	CORN	Open Storage		354.64300	
<input type="checkbox"/> 151	IND	3/8/2016	Transfer In	0002 - Indianapolis			CORN			803.57000	
<input type="checkbox"/> 149	IND	3/7/2016	Transfer In	0001-Fort Wayne			CORN			797.94600	
<div>Show Totals: <input type="checkbox"/></div> <div> <div>?</div> <div>3.64s</div> <div>Ready</div> <div>Refresh</div> </div>											

Filtering Scale Ticket Number from different Scale Station should not display.