Rough Cut Capacity Fields

e	Description						
This is the individual that is performing the service or planning the hours							
This is the help desk tickets - help desk tickets are the source of this report							
This is the customer on the related ticket							
İ	This is the sum of the hours from the Estimated hours on the help desk ticket detail						
	Ticket - HDTN-89 - Test hours						
l		rch Undo Duplicate Assign To Close Ticket Watch Print Escalate Add to Calendar Screen Connect Close					
	Customer Details						
	Ticket No HDTN-89	Test hours					
	Created By George Olney						
	Created Date 7/5/2018 10:19 AM	V Dolate Syperty III View Eliter (52)					
	Due Date 7/4/2018 08:00 PM	Arrost* Estimated Hours Hours Date Start Time End Time Itom No.* Pillable Reimburscaphia Pate					
	Completed Date	■ Agent Listinated hours Date List nine List nine					
	Customer Apple Spice Sales	+ george olney 0.00 5.00 7/4/2018 Hours for 🗹 🗌 16.0					
	Phone 260-969-8450	George M Olney 0 Drives 3/2018 Drives date of estimate on Rough LABOR S.00					
	Mobile	estimate on Rough George M Olney 0, Rough cut \$/2018					
	Time Zone (UTC-11:00) Coordinated	iV George M Olney 0.00 3.00 8/27/2018 LABOR ☑ 0.000					
	Ticket Details Other Details RACI						
	Company	 ↓					
	Priority Standard	μŗ					
	Product I21						
		4					
		0.00 19.00					
	Priority Product Version This is the number of hours that are on activities - it is included by checking the start date of the activity vs to report. the below activity would show 30 minutes if the plan date included 4-12-2019						
d	This is the number of hour report. the below activity of Event - Training	rould show 30 minutes if the plan date included 4-12-2019					
	This is the number of hour report. the below activity of Event - Training Done Save Delete						
	This is the number of hour report. the below activity of Event - Training Done Save Delete	rould show 30 minutes if the plan date included 4-12-2019 Indo Follow-Up Duplicate Close					
	This is the number of hour report. the below activity Event - Training Done Save Delete Delete Details Attendees	rould show 30 minutes if the plan date included 4-12-2019 Indo Follow-Up Duplicate Close					
Ł	This is the number of hour report. the below activity of Event - Training Done Save Delete O Details Attendees Source HelpDe	rould show 30 minutes if the plan date included 4-12-2019 ndo Follow-Up Duplicate Close Notes Attachments Audit Log Jira Issues Hours Worked k					
ed	This is the number of hour report. the below activity of Event - Training Done Save Delete O Details Attendees Source HelpDe Subject + Training	rould show 30 minutes if the plan date included 4-12-2019 ndo Follow-Up Duplicate Close Notes Attachments Audit Log Jira Issues Hours Worked k Private					
ed	This is the number of hour report. the below activity Event - Training Done Save Delete U Details Attendees Source HelpDe Subject + Training Contact 1099	vould show 30 minutes if the plan date included 4-12-2019 ndo Follow-Up Duplicate Close Notes Attachments Audit Log Jira Issues Hours Worked k V Private V Entity 1099 example vendor Send Outlook Email					
ed	This is the number of hour report. the below activity of Event - Training Done Save Delete O Details Attendees Source HelpDe Subject * Training Contact 1099 Contact Email a@a.com	ndo Follow-Up Duplicate Close Notes Attachments Audit Log Jira Issues Hours Worked k ~ Private Private Send Outlook Email					
	This is the number of hour report. the below activity Event - Training Done Save Delete Delete Details Attendees Source HelpDe Subject * Training Contact 1099 Contact Email a@a.con Start 4/12/20	ndo Follow-Up Duplicate Close Notes Attachments Audit Log Jira Issues Hours Worked k v Private Private 9 8:00 AM NII-Day Event					

Booked hours	This is the number of hours entered as billable in the hours tab of the ticket - this should include billable and non-billable hours. The booked hours included on the report should be based upon the date on the hours worked tab vs the plan data parameter of the report						
		ttachments Hours Worked		ory Call Trackin	ig JIRA Issue		
	Actual Milestone Hours		able Hours	0			
	K Delete Export → ⊞ View	Filter (F3) Estimated Hours Hours	Date Start Time	End Time	Item No.*		
	George M Olney	10.00 2.00	//12/2019		Hours for		
			2				
TBD							

TBD	
Field Name	Description