

How to Recalculate Order Price

1. Open the Consumption Site screen. Consumption Site Search screen will display focusing on the default tab - Site.
2. Navigate to **Open Order** tab. This tab will display all the sites with open call entries.
3. Select the specific order you want to recalculate then click the **Recalculate Prices** button.
4. 'Recalculating Prices..' message will display and will automatically disappear once done with the recalculation.

Order Status	Priority	Call In Date	Requested Date	Dispatch Date	Product	Percent Left	Quantity	Price	Total	Entered By
Generated		04/11/2019	04/15/2019		Propane	0.00	800	1.520000	1,216.00	Irelyadmin
Generated		04/11/2019	04/11/2019		Propane	0.00	400	1.450000	609.00	Irelyadmin
Generated		04/08/2019	04/08/2019		Propane	0.00	0	1.350000	0.00	Irelyadmin

5. To view the updated prices, click the **Refresh** button at the rightmost bottom of the screen or open the order by selecting the record and clicking the **Open Selected** button.
6. The Consumption Site focusing in Order tab will open. Check the item order price.
7. Pending order price has been recalculated. Please note that prices will be recalculated if:
 - a. Requested Date >= Tomorrow's Date
 - b. Order Locked Price = No
 - c. Terms is not COD or Cash
 - i. Note: This is to prevent customers that are Cash Only having their price changed as they are more likely to prepay at the time of the order.
 - ii. COD or Cash is determined by Terms Setup as follows:
 1. Terms Type of Standard with a Net Due of 0
 2. Terms Type of Date Driven with Day of Month Due of 0

Site	Detail	Devices	Associated Sites	Order	Appliances	Deliveries	Meter History	Events	Work Orders(8)	Attachment	Audit Log
Percent Left	0	Original % Left	0	Calc. Qty	400	Driver	Mike Moriarty				
Product	Propane	Substitute		Desired Qty	0	Lock Price	<input type="checkbox"/>	Printed	No		
Requested Date	04/11/2019	Priority		Spcl Price	1.450000	Leak Check	<input type="checkbox"/>	Paid	<input type="checkbox"/>		
Comments											
Order Status	Generated	Received	<input type="checkbox"/>	Call in Date	04/11/2019	Dispatched Date		Ticket Assigned	TMO-160		

Note: Price is recalculated same as the pricing method that the call order does to find the price - regular, special, contract price, price levels.