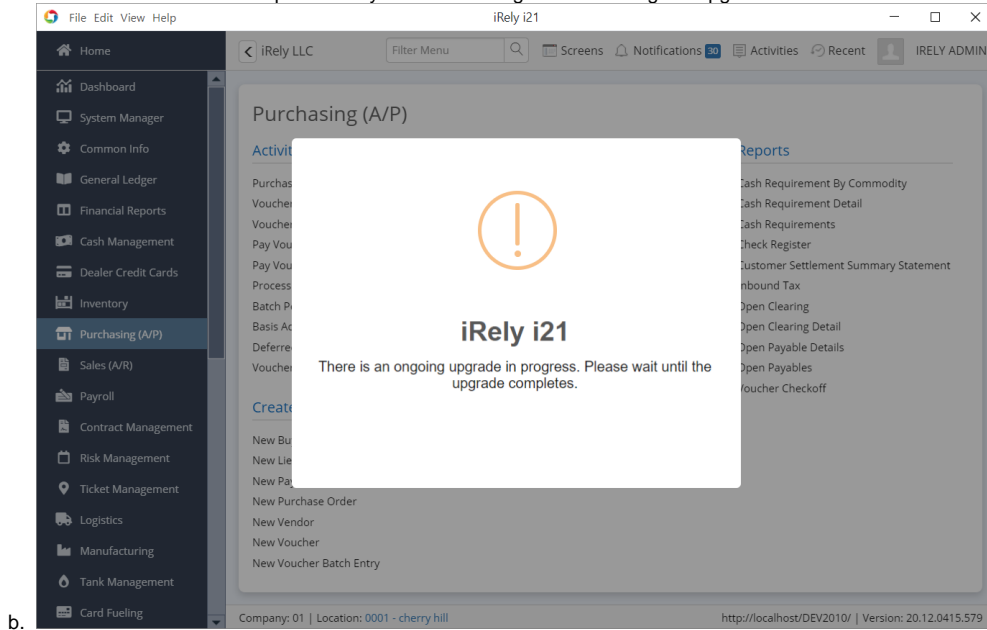


i21 Update Process

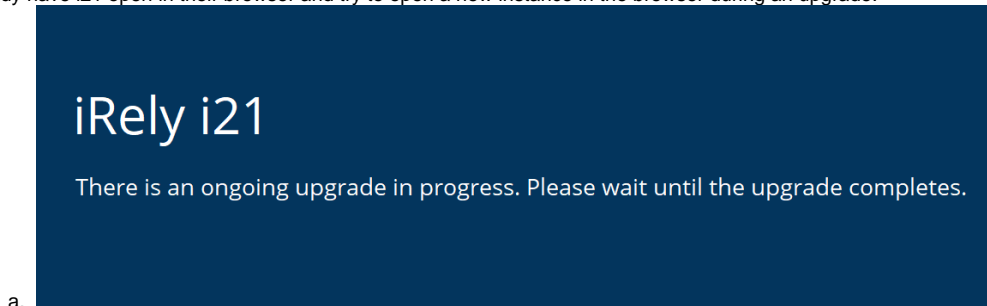
When a Patch, Blocker or Upgrade is deployed to a server, it will normally take 15-30 minutes to complete. This is scheduled with iRely in advance and conducted at a time of the customers choosing.

Here is what happens on the users machines (Browser/Electron).

1. If users have not closed their Browser instance of i21 during an update, a message will be immediately pushed real-time to every client machine notifying them an upgrade is in progress.
 - a. This will lock the screen to prevent any data from being entered during the upgrade.



2. If a user tries to open i21 in a Browser during an update, the browser will display the following message. This only happens if the user didn't already have i21 open in their browser and try to open a new instance in the browser during an upgrade.



3. During the update the users will not be able to use i21.
4. Once the update has completed, the user will be notified and can click the **Reload** button to start using i21.
 - a. This message will also appear if a users computer was offline or asleep. As soon as the Internet connection has been reestablished, the following message will appear.

b.

The screenshot displays the iRely i21 web application interface. A central modal dialog box with a white background and a thin border is overlaid on the main content. The dialog features a large orange exclamation mark icon at the top center. Below the icon, the text "iRely i21" is displayed in a bold, black font. Underneath, a message states: "i21 has been upgraded to version 20.12.0415.580. Please click the Reload button to start using the new version." At the bottom of the dialog is a blue button with the word "Reload" in white text. The background application interface is dimmed. It includes a dark sidebar on the left with a menu of options such as "Home", "Dashboard", "System Manager", "Common Info", "General Ledger", "Financial Reports", "Cash Management", "Dealer Credit Cards", "Inventory", "Purchasing (A/P)", "Sales (A/R)", "Payroll", "Contract Management", "Risk Management", "Ticket Management", "Logistics", "Manufacturing", "Tank Management", and "Card Fueling". The "Purchasing (A/P)" option is currently selected. The top of the application has a header bar with the title "iRely i21" and a user profile icon labeled "IRELY ADMIN". Below the header, the main content area is titled "Purchasing (A/P)" and contains a list of links under "Activities" and "Reports" sections. The footer of the application shows the text "Company: 01 | Location: 0001 - cherry hill" on the left and "http://localhost/DEV2010/ | Version: 20.12.0415.579" on the right.

iRely i21

i21 has been upgraded to version 20.12.0415.580. Please click the Reload button to start using the new version.

Reload

Company: 01 | Location: 0001 - cherry hill

http://localhost/DEV2010/ | Version: 20.12.0415.579