

Upgrade Type

To setup **Upgrade Type**:

- 1. Go to Help Desk > Tickets
- 2. Open a ticket > Go to Upgrade Details tab
- 3. Click Type drill down under Upgrade Details tab
- 4. Go to available row in a grid, select input Type and Description. Type must be unique > Save

Upgrade Type

Save Undo Close

+ Insert X Remove Export View Filter (F3)

Type*	Description
<input type="checkbox"/> Conversion	Conversion
<input type="checkbox"/> Upgrade	Upgrade
<input type="checkbox"/>	

? 4.75s Ready

Refresh