

JIRA Roll Up

- 1. On the Menu Panel, click on **Help Desk**.
- 2. Click **Projects** menu to open the **Project** search screen.
- 3. Click **JIRA Roll Up** tab. (contains tickets in projects with linked JIRA issues)

All Projects

New

Open

Refresh

All Projects

Jira Roll Up

View

Filter (F3)

207 records

Project Name	Created Date	Go Live Date	Ticket Number	Type	Jira Key	Summary	Reporter	Assignee	Fixed By	Priority	Status	Resolution	Jira Created	Jira Updated	Fixed Version
Test Project 988	4/22/2017		9876543210		9876543210	Jira for Testing	Dave Thresher	Dave Thresher					1/26/2017	7/9/2017	1.00

- 4. To filter, input parameter in filter field, click enter.