

# Hold Reason

The **Hold Reason** maintenance screen is used to record the possible reasons for putting a consumption site's delivery on hold . Open the Hold Reason screen by clicking the **Reason** link in **Consumption Sites > Site tab > On Hold Information panel**. Note that this field is enabled only when the **On Hold checkbox** button is checked.

Hold/Lost Customer Information

On Hold

☒

Hold DD Calc

☐

Reason

On Hold Start

12/13/2018

End

Lost

☐

Reason

Hold Reason

Save Undo Close

+ Insert

✕ Remove

Export ▾

View ▾

Filter (F3)

☐ Hold Reason

☐ ALERT HOLD

☐ Seasonal Usage

☐ Failed Leak Test

☐ Credit Hold

☐

?

0.73s

Ready

Refresh

The **Hold Reason** maintenance screen is used to record the possible reasons for putting a consumption site's delivery on hold . Open the Hold Reason screen by clicking the **Reason** link in **Consumption Sites > Site tab > On Hold Information panel**. Note that this field is enabled only when the **On Hold checkbox** button is checked.

**On Hold Information**

On Hold: ☒ Hold DD Calc: ☒

**Reason**

On Hold Start: 01/27/2016  End:

**Hold Reason**

Save Undo Close

+ Insert X Remove Layout Filter Records (F3)

<input type="checkbox"/>	Hold Reason
<input type="checkbox"/>	Credit Hold
<input type="checkbox"/>	Failed Leak Test
<input type="checkbox"/>	Seasonal Usage
<input type="checkbox"/>	

Ready

**On Hold Information**

On Hold: ☒ Hold DD Calc: ☒

**Reason**


On Hold Start:



- Hold Reason
- Credit Hold
- Failed Leak Test
- Seasonal Usage

The **Hold Reason** maintenance screen is used to record the possible reasons for putting a consumption site's delivery on hold . Open the Hold Reason screen by clicking the ellipsis button on the **Consumption Sites > Site tab > Reason field**. Note that this field is enabled only when the **On Hold checkbox** button is checked.

On Hold Information

On Hold: ☒ Hold DD Calc: ☒

Reason:  

On Hold Start: 06/10/2015  End:  

Hold Reason

Save Undo Close

Remove Layout Filter Records (F3)


Hold Reason
<input type="checkbox"/> 05 INACTIVE
<input type="checkbox"/>



Ready

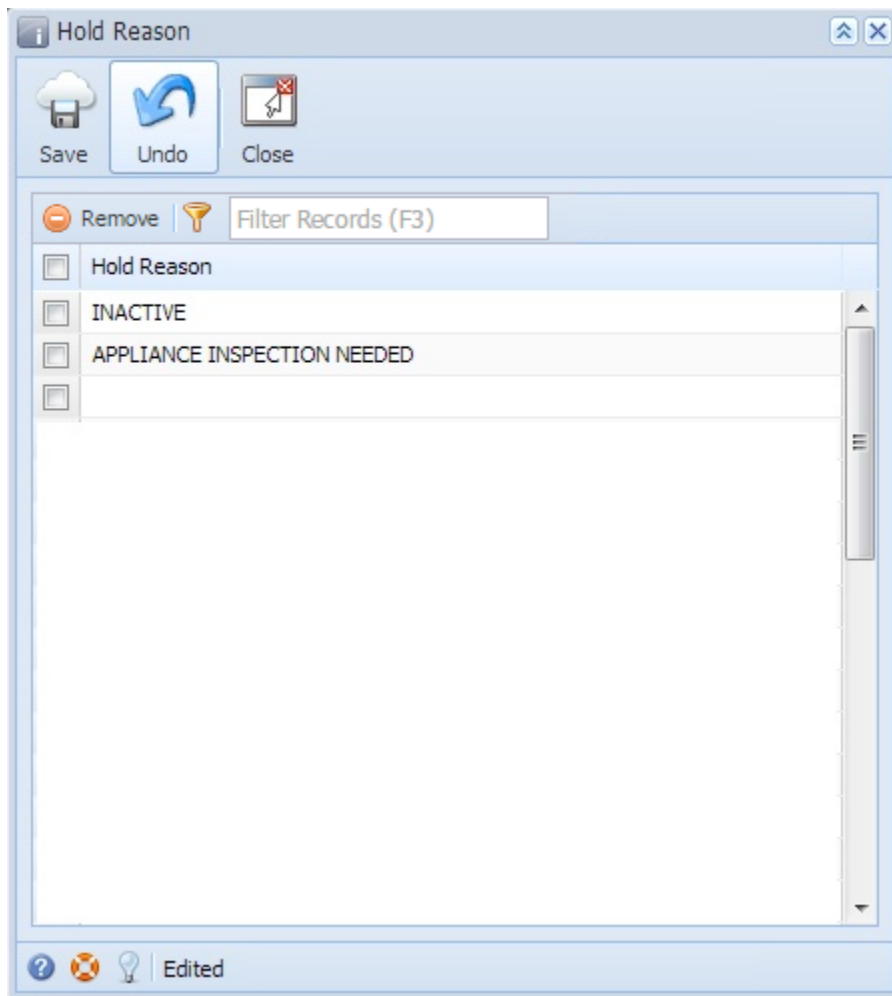
The **Hold Reason** maintenance screen is used to record the possible reasons for putting a consumption site's delivery on hold . Open the Hold Reason screen by clicking the ellipsis button on the **Consumption Sites > Site tab > Reason field**. Note that this field is enabled only when the **On Hold checkbox** button is checked.

On Hold Information

On Hold: ☒ Hold DD Calc: ☒

Reason:  

On Hold Start: 06/09/2014  End:  



## Related Topic

[How to Add a New Record in Maintenance Screens](#)

[How to Delete a Record in Maintenance Screens](#)