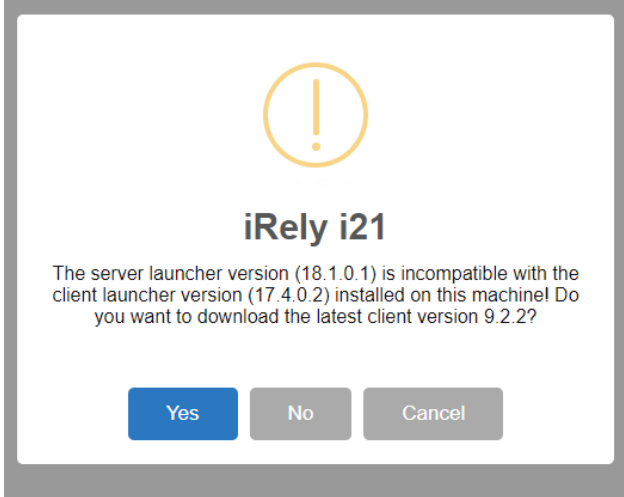
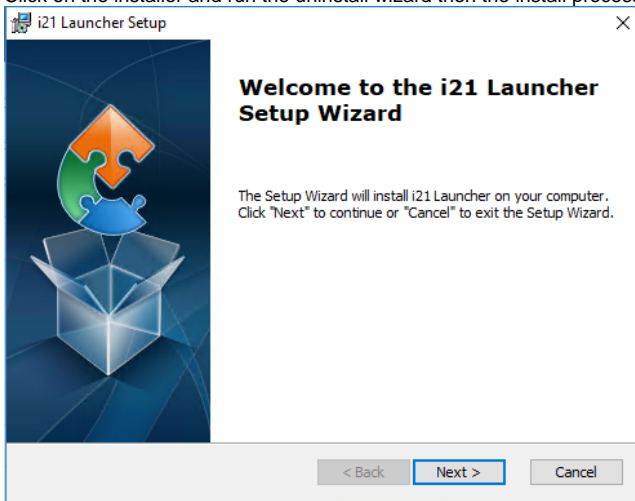


How To Install i21Launcher for Origin and Direct Printing

1. After log in, i21 will auto detect your version and will prompt to download the latest **ACU thin installer** compatible on the version.



2. Click **Yes** to auto-download the executable file. E.g. i21Launcher.9.2.2. If you are using the Chrome, you will see the installer file on bottom left of your browser.
3. Uninstall the previous i21Launcher installed on the machine
4. Click on the installer and run the uninstall wizard then the install process.



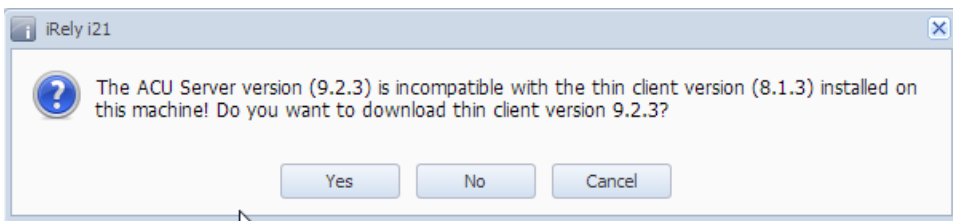
[blocked URL](#) After install, acu files will be installed in your C:\i21Launcher.

> This PC > Local Disk (C:) > i21Launcher >				
Name	Date modified	Type	Size	
DirectPrinting	5/18/2018 10:59 AM	File folder		
acInt.dll	10/8/2014 12:28 AM	Application extens...	96 KB	
acme.dll	10/8/2014 12:28 AM	Application extens...	208 KB	
acme2.dll	10/8/2014 12:28 AM	Application extens...	70 KB	
acumsi	10/8/2014 12:28 AM	BMP File	103 KB	
acuthin.dll	10/8/2014 12:28 AM	Application extens...	444 KB	
acuthin	10/8/2014 12:28 AM	Application	395 KB	
acuthin	10/7/2014 11:20 PM	Icon	25 KB	
acuthinsplash	6/30/2012 4:41 AM	BMP File	123 KB	
ajpg32.dll	10/8/2014 12:28 AM	Application extens...	280 KB	
atermgr.dll	10/8/2014 12:28 AM	Application extens...	767 KB	
cblacme.dll	10/8/2014 12:28 AM	Application extens...	11 KB	
deployment.properties	1/9/2014 5:20 PM	PROPERTIES File	1 KB	
i21Launcher.bak	1/31/2018 11:15 AM	Application	17 KB	
i21Launcher	4/24/2018 10:02 AM	Application	16 KB	
i21Launcher.exe	1/3/2018 5:23 PM	XML Configuratio...	1 KB	
irely	6/30/2012 3:40 AM	Icon	265 KB	
wcvt32.dll	10/8/2014 12:28 AM	Application extens...	67 KB	
zlib.dll	10/8/2014 12:28 AM	Application extens...	62 KB	

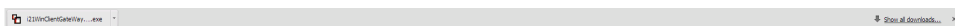
These files are i21 components needed to launch Origin Menus and run reports using Direct Printing.
After done installing, clear the internet cache and cookies first then relodin.

How to install ACU Thin Installer

1. After log in, i21 will auto detect your version and will prompt to download the latest **ACU thin installer** compatible on the version.

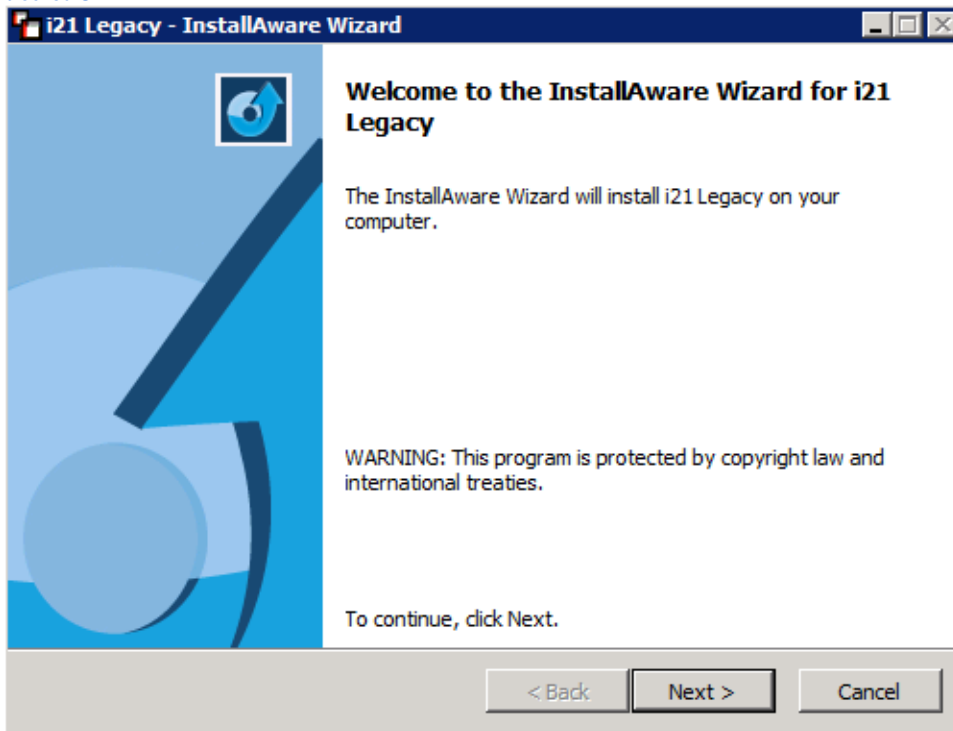


2. Click **Yes** to auto-download the executable file. E.g. i21WinClientGateWay.8.1.3.exe (14.2) or i21WinClientGateWay.9.2.3.exe (14.3). If you are using the Chrome, you will see the installer file on bottom left of your browser.




















3. Click on the installer and run the uninstall wizard then the install process.

[blocked URL](#)



[blocked URL](#) After install, acu files will be installed in your C:\Acu.

C:\Acu			
Include in library ▾ Share with ▾ New folder			
Name	Date modified ^	Type	Size
 irely.ico	6/29/2012 3:40 PM	Icon	265 KB
 acuthinsplash.bmp	6/29/2012 4:41 PM	Bitmap image	123 KB
 java.policy	11/6/2013 2:04 AM	POLICY File	3 KB
 deployment.properties	1/9/2014 4:20 AM	PROPERTIES File	1 KB
 acuthin.ico	6/18/2014 7:34 AM	Icon	25 KB
 acnt.dll	6/18/2014 7:34 AM	Application extension	96 KB
 acme.dll	6/18/2014 7:34 AM	Application extension	209 KB
 acuthin.exe	6/18/2014 7:34 AM	Application	395 KB
 wcv32.dll	6/18/2014 7:34 AM	Application extension	68 KB
 acme2.dll	6/18/2014 7:34 AM	Application extension	71 KB
 acuthin.dll	6/18/2014 7:34 AM	Application extension	444 KB
 cblacme.dll	6/18/2014 7:34 AM	Application extension	12 KB
 zlib.dll	6/18/2014 7:34 AM	Application extension	62 KB
 acumsi.bmp	6/18/2014 7:34 AM	Bitmap image	103 KB
 ajpg32.dll	6/18/2014 7:34 AM	Application extension	280 KB
 attermgr.dll	6/18/2014 7:34 AM	Application extension	774 KB
 WinClientGateway.exe	8/27/2014 5:40 AM	Application	16 KB

These files are i21 components needed to launch Origin Menus and the WinClientGateway.exe detects Active Origin Screens in i21.

- After done installing, clear the internet cache and cookies first then relogin.